

Erf 00000

Rivertown

**– The Sample Development**

(Ridgeway , Coastal Province )

1280 Residential Units

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## Executive Summary

This Market Study has been prepared to evaluate the investment viability of the proposed **Sample Development**, a large-scale, mixed-use residential scheme to be developed on Erf 00000, Rivertown, within the Ridgeway **Local Municipality**, Coastal Province. The subject property measures approximately **63.09 hectares** and is held under **Title Deed Number T2735/2010**. The proposed development will deliver **1,280 residential housing units**, comprised of a mix of **one- and two-bedroom apartments** distributed across **16 four-storey blocks**. The scheme is strategically located alongside the Ridgeway **River canal**, extending up to [REDACTED], positioning it within a rapidly evolving urban precinct identified for catalytic regeneration by the municipality.

### Regulatory Context (SPLUMA 73 Approval)

The **Sample Development** is underpinned by the **SPLUMA 73 Record of Decision**, formally issued by the Ridgeway **Municipality in April 2021**, granting full approval for a **mixed-use development** on a portion of Erf 00000 in the **Camps Drift precinct**. The municipality has explicitly designated the project as a **catalytic development** for the city, fully aligned with both the **Municipal Spatial Development Framework (SDF)** and the **Integrated Development Plan (IDP)**. This approval provides a robust legal and regulatory foundation, outlining development components, land use parameters, and implementation conditions that collectively support sustainable urban growth within Rivertown.

### Key Project Specifications

#### Location and Site Allocation

The site occupies a prime location with direct access to [REDACTED] and has been subdivided into multiple precincts designed to accommodate a range of land uses within an integrated, master-planned environment. The approved subdivision is structured as follows:

- **Portion 1 (2.49 ha):** Mixed-use node accommodating **retail, hotel, and medical facilities**.
- **Portion 2 (7.23 ha): Residential (Social Housing).**
- **Portion 3 (10.78 ha): Residential (Social Housing).**
- **Portion 4 (11.97 ha):** Reserved as a **conservation area** with “no development.”
- **Remainder (30.57 ha):** Dedicated to **river and open space**, preserving environmental integrity and creating a natural urban edge.

## Approved Development Components

The approved components within the designated “**Special Area 13**” zone comprise the following:

- **Hospitality:** A **10-storey hotel** with an approximate footprint of **4,900m<sup>2</sup>**.
- **Retail & Commercial:** A **4,150m<sup>2</sup>** commercial precinct accommodating shops, restaurants, banks, and offices.
- **Medical:** A **day hospital** or medical precinct totaling approximately **2,000m<sup>2</sup>**.
- **Residential:** Two major residential parcels totaling **18.01 hectares**, designated for **social and affordable housing**, supported by a reduced parking requirement of **one bay per dwelling unit**, reflecting a sustainable and transit-oriented design approach.

## Development Controls

The SPLUMA approval establishes the following key development parameters:

- **Building Heights:** Hotel (10 storeys); Retail and Medical (3 storeys).
- **Maximum Floor Areas:** Retail (5,000m<sup>2</sup>), Hotel (3,800m<sup>2</sup>), Medical (2,000m<sup>2</sup>).
- **Parking Ratios:** 1 bay per 25m<sup>2</sup> for offices, 1 bay per habitable room for hotels, and 1 bay per dwelling unit for residential components (equating to 1280 residential parking pays).

## Market and Development Implications

The approved framework anticipates **phased development**, enabling a **demand-driven rollout** aligned with bulk infrastructure capacity and prevailing market conditions. This phasing strategy mitigates risk, optimizes cash flow, and allows flexibility to respond to shifts in economic or demographic demand over time.

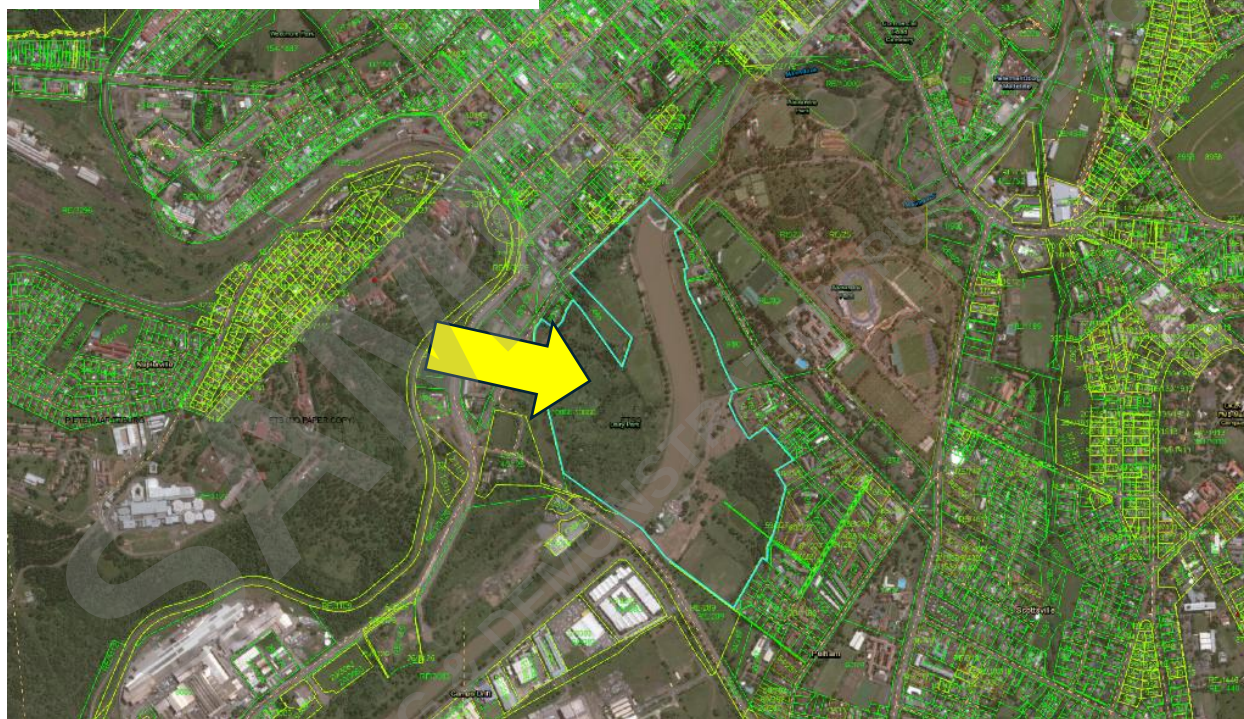
The **developer** bears full responsibility for the design and financing of all **internal civil infrastructure**; including water, sewer, stormwater, roads, and electricity networks, as well as required **off-site road upgrades**, notably the **signalization of the [REDACTED] access point**. These obligations are integral to unlocking the development’s full potential and ensuring compliance with municipal service standards.

The **validity period** of the **SPLUMA 73 approval** extends **five years from April 2021**, establishing a critical timeline for the initiation of construction and the registration of subdivisions. Within this regulatory framework, the <sup>Sample</sup> Development represents a **transformative investment opportunity**,

capable of catalyzing significant social, economic, and spatial restructuring within the Ridgeway urban core.

It offers a **unique value proposition** by integrating **affordable residential units, commercial amenities, and public open space** into a cohesive, sustainable, and investment-ready precinct; reinforcing Rivertown's vision for inclusive urban growth.

**Figure 1: Proposed Development Site**



## Introduction

The proposed **Sample Development** is planned on Erf 00000, located within the **Camps Drift precinct** of Rivertown, in the **Ridgeway Local Municipality**, Coastal Province **Province**. The site measures approximately **63.09 hectares** and occupies a strategically positioned tract of land alongside the **Ridgeway River canal**, extending northwards to [REDACTED]. The property is held under **Title Deed Number T2735/2010** and forms part of a broader municipal regeneration initiative aimed at unlocking the development potential of the Rivertown urban core.

The development site benefits from excellent accessibility to the Rivertown **CBD**, major transport corridors, and surrounding employment hubs, positioning it as a key node for integrated

urban growth. The **SPLUMA 73 Record of Decision**, issued by the Ridgeway Municipality in **April 2021**, grants full approval for a **mixed-use, catalytic development** that aligns with the municipality's **Spatial Development Framework (SDF)** and **Integrated Development Plan (IDP)**. This approval establishes the legal and regulatory foundation for the project and confirms its strategic importance in supporting the city's long-term spatial and economic transformation objectives.

The proposed scheme envisions the construction of approximately **1,280 residential units**, comprised of **one- and two-bedroom apartments** within **16 four-storey blocks**, complemented by **retail, hospitality, and medical facilities**. The project is structured as an **integrated, mixed-use precinct**, balancing residential, commercial, and open-space components to promote sustainable urban living and social inclusion.

The parent property has been subdivided into distinct land-use precincts, including portions designated for **social housing, mixed-use commercial, and conservation**. The combination of **riverfront setting, municipal support, and approved development rights** positions the Sample Development as a transformative investment opportunity that will contribute to housing delivery, local employment creation, and urban renewal within the Ridgeway metropolitan area.

The Developer intends to develop 1280 residential Units comprising:

- **1-Bedroom Units:** 256 units (20% of scheme)
- **2-Bedroom, 1-Bath Units:** 768 units (60% of scheme)
- **2-Bedroom, 2-Bath Units:** 256 units (20% of scheme)

**Table 1: Proposed unit types:**

| Unit Type             | Size (m <sup>2</sup> ) | Proposed Monthly Rental | Rental rate p/m <sup>2</sup> | Target market:                                                            |
|-----------------------|------------------------|-------------------------|------------------------------|---------------------------------------------------------------------------|
| 1-Bedroom, 1-Bathroom | 41 m <sup>2</sup>      | R4,500                  | R110/m <sup>2</sup>          | Students, Young Professionals, and Small Households seeking affordability |
| 2-Bedroom, 1-Bathroom | 52 m <sup>2</sup>      | R7,800                  | R150/m <sup>2</sup>          | Small families, Couples, and Shared living arrangements                   |

|                          |                   |        |                     |                                                                            |
|--------------------------|-------------------|--------|---------------------|----------------------------------------------------------------------------|
| 2-Bedroom,<br>2-Bathroom | 62 m <sup>2</sup> | R8,500 | R137/m <sup>2</sup> | Families and mid-income<br>Professionals seeking more space<br>and privacy |
|--------------------------|-------------------|--------|---------------------|----------------------------------------------------------------------------|

### Purpose of the Market Study

The objective of this Market Study is to provide a comprehensive and data-driven assessment of the **market potential, investment feasibility, and demand dynamics** for the proposed **Sample Development** — a mixed-use residential scheme to be developed on Erf 00000 , in the **Camps Drift precinct of Rivertown** , within the **Ridgeway Local Municipality, Coastal Province** **Province**.

The study aims to evaluate the **viability of delivering 1,280 affordable residential units**, comprising a mix of one- and two-bedroom apartments, within a broader integrated development framework that includes **retail, hospitality, medical, and conservation components**. Given its proximity to key institutional, commercial, and educational anchors such as the **University of Coastal Province (PMB Campus)** and the **Durban University of Technology (DUT) Satellite Campus**, the **Sample Development** is well positioned to address the **growing housing needs of first-time buyers, young professionals, working families, and institutional investors** seeking exposure to the affordable rental and ownership markets.

Furthermore, the project’s location adjacent to major transport corridors, the **Rivertown CBD**, and planned infrastructure upgrades enhances its appeal as a **catalytic urban precinct** capable of stimulating economic activity and supporting the municipality’s spatial restructuring objectives. The development’s inclusion of social housing components also aligns with **government housing policy priorities**, particularly in promoting inclusive and sustainable human settlements.

This Market Study therefore seeks to achieve the following objectives:

1. **Identify and evaluate prevailing property market trends** within the **Rivertown** and **Ridgeway** housing markets;
2. **Conduct a competitive analysis** of comparable residential and mixed-use developments within the Camps Drift and surrounding catchment areas;
3. **Profile the target tenant and buyer segments** based on demographic, socio-economic, and lifestyle indicators; and

4. **Develop an area-based economic and infrastructural profile** highlighting key drivers of housing demand, employment, and accessibility.

Against this backdrop, the study provides **evidence-based insights and strategic recommendations** to inform the **optimal market positioning, pricing strategy, and phasing plan** for the Sample Development. The ultimate goal is to support **investment decision-making** by establishing a robust understanding of the development's **market readiness, absorption potential, and long-term sustainability** within the Rivertown housing landscape.

## Market Study Approach

This Market Study has been undertaken to provide a structured, evidence-based evaluation of the **market conditions, demand potential, and investment feasibility** of the proposed Sample Development on Erf 00000, Rivertown. The study adopts a **multi-layered analytical framework** that integrates spatial, economic, and demographic data to guide decision-making throughout the development process.

The **scope** of the study extends across the **primary and secondary catchment areas** influencing the Sample Development, with a particular focus on the **Camps Drift, CBD, Scottsville, and Northern Rivertown** precincts. These areas were selected based on their proximity, socio-economic linkages, and commuter patterns that influence residential demand within the city.

The analysis covers the following core components:

1. **Economic and Demographic Profiling** – A review of the local economy, employment trends, and population dynamics within the Ridgeway Municipality and broader uMgungundlovu District. This includes the evaluation of economic drivers, income distribution, and household formation rates relevant to affordable and social housing demand.
2. **Housing Demand and Affordability Analysis** – Estimation of effective housing demand based on population size, household income segmentation, and affordability thresholds, supported by national and provincial housing benchmarks.
3. **Competitive Market Analysis** – Comparative evaluation of **existing and planned residential developments** in Rivertown and surrounding nodes, assessing product

typology, pricing structures, occupancy levels, and absorption rates to determine market saturation and differentiation opportunities.

4. **Spatial and Locational Assessment** – Examination of site accessibility, proximity to key amenities (education, health, retail, and employment nodes), and alignment with current and planned infrastructure investments as outlined in municipal planning frameworks.
5. **Regulatory and Development Context** – Review of the approved **SPLUMA 73 Record of Decision**, zoning framework, and development controls to establish the regulatory readiness and sequencing of the project's implementation.
6. **Market Positioning and Strategic Recommendations** – Integration of all findings to provide actionable insights on **pricing, phasing, target market segmentation, and investment positioning**, ensuring the project aligns with both market realities and investor expectations.

Data for this study was sourced from a combination of **primary and secondary sources**, including the **Stats SA Census and Community Surveys, TPN and Lightstone property market reports, Property24 listings, Municipal SDF and IDP documents**, and **on-site observations** of comparable developments. Supplementary data from credible economic and planning institutions was used to validate assumptions and strengthen the analytical reliability of the findings.

The methodological approach emphasizes **triangulation of quantitative and qualitative insights**, ensuring that conclusions drawn are both **statistically grounded** and **market-relevant**. This allows the study to provide a balanced and realistic assessment of the <sup>Sample</sup> Development's potential performance within the evolving Rivertown **residential property landscape**.

# 1. Area Profile

## 1.1 Location and Context

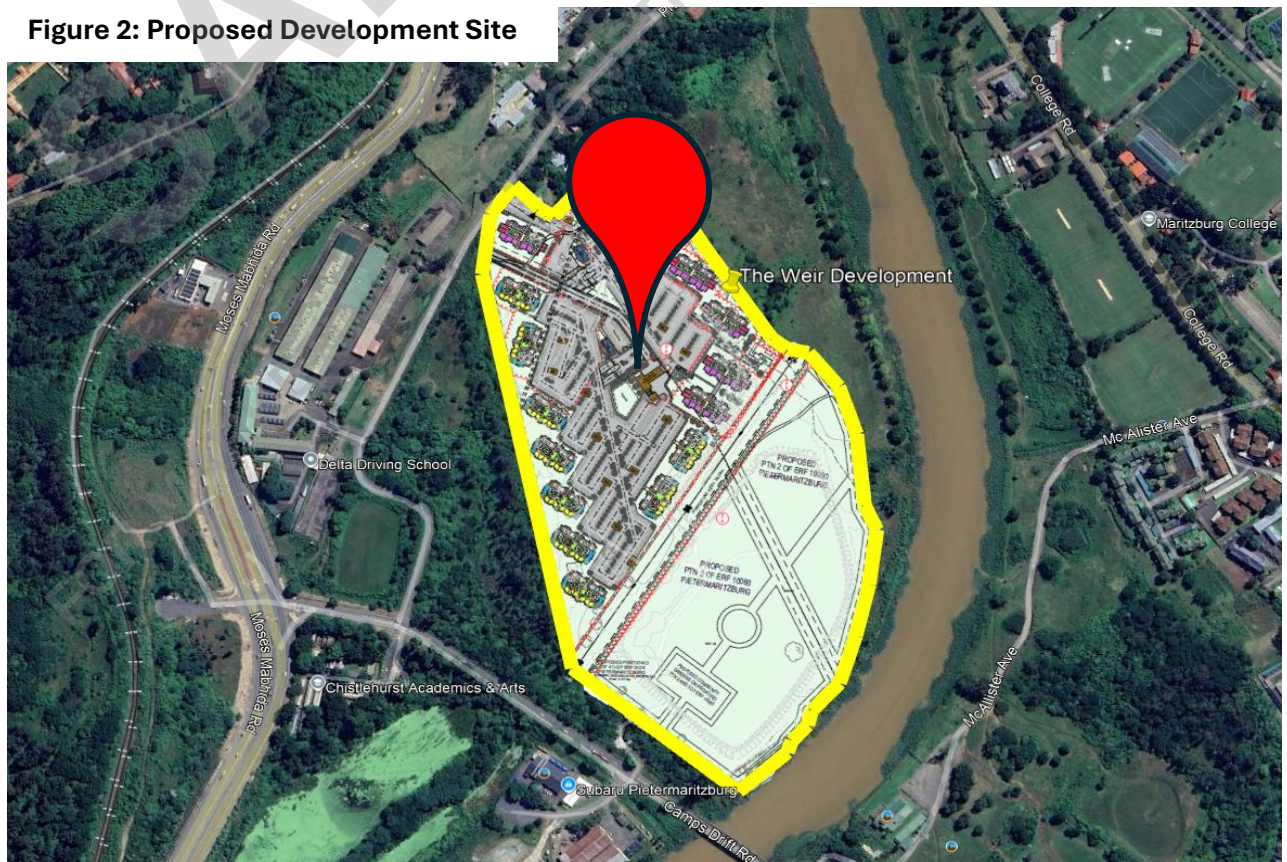
The **Sample Development** is proposed within the municipal area of **Ridgeway Local Municipality**, in the greater **Rivertown** region of **Coastal Province**. It will be designed as a **High density Mixed Used Development comprised of 1,280 units Residential Units**.

- **Municipality / City:** **Ridgeway (Rivertown)**
- **GPS Coordinates (approx.):** [REDACTED]
- **Zoning / Land Use Context:** The site has been approved (SPLUMA Subdivision and Rezoning Application approved 14 April 2021) to allow for high-density residential / multi-unit sectional title development, subject to municipal land use scheme approval.
- **Proximity to Anchors:** As we earlier mapped, the site is in close walking or short driving distance to key demand drivers including educational institutions (UKZN, DUT), hospitals, transport hubs (rail, taxi rank), shopping malls, civic offices, and a number of schools.
- **Surrounding Development Pressures:** The area around **Rivertown** and **Ridgeway** is experiencing growth in retail, institutional expansion, and housing densification, particularly in townships and peri-urban areas. As the provincial capital, **Rivertown** has administrative and economic pull.
- **Municipal Spatial / IDP Context:** The site falls within **Ridgeway**'s urban footprint under its Integrated Development Plan (IDP) and Spatial Development Framework (SDF). It will be subject to **Ridgeway**'s land use scheme (or applicable zoning bylaw) and will align with municipal strategic goals of densification, affordable housing provision, and infill development.

**Figure 2: Proposed Development Site**



**Figure 2: Proposed Development Site**

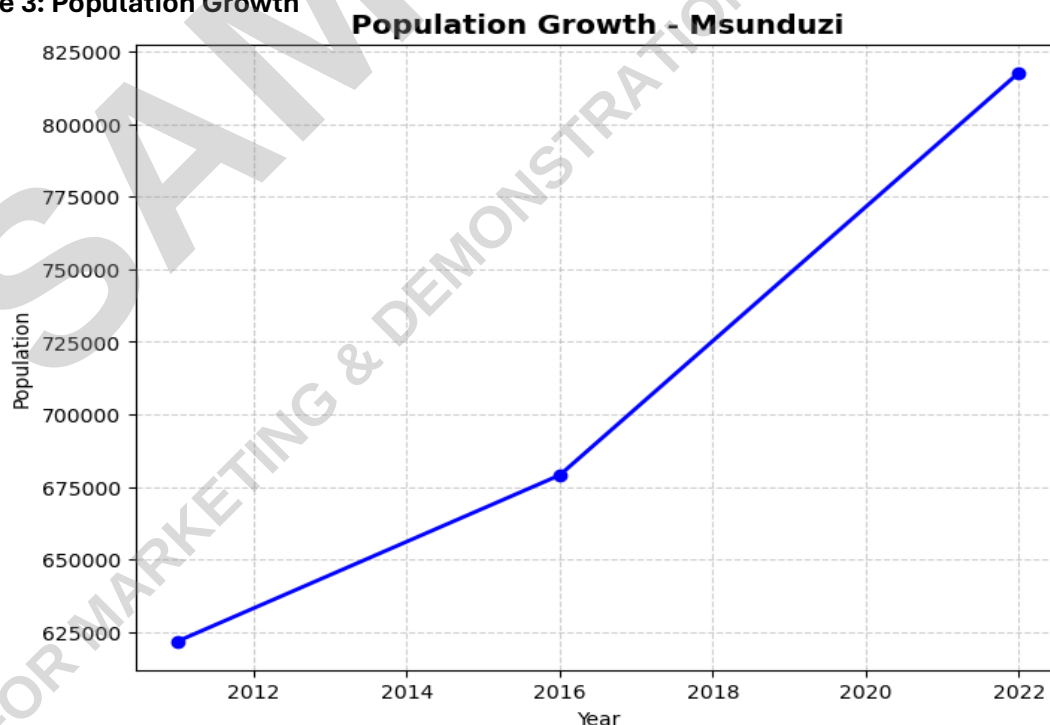


## 1.2. Demographic & Socio-Economic Profile

### 1.2.1 Population & Growth

- According to the **2022 Census**<sup>1</sup>, the Ridgeway **Local Municipality** had a population of **817,725**.
- The municipality area<sup>2</sup> is approximately **751.1 km<sup>2</sup>**, yielding a population density of about **1,089 persons per km<sup>2</sup>**.
- Between 2011 and 2022, Ridgeway's population increased substantially (from 621,715 in 2011 to 817,725 in 2022)<sup>3</sup>. The Growth Rate of the reported annual population growth for Ridgeway is around **2.66%** over that period<sup>4</sup>.
- **Household count**<sup>5</sup>: There are about **163,993 households** in Ridgeway, with an average household size of **3.6 persons** per household.

Figure 3: Population Growth



<sup>1</sup> <https://municipalities.co.za/demographic/1088/ridgeway-local-municipality>

<sup>2</sup> [https://citypopulation.de/en/southafrica/admin/kwazulu\\_natal/KZN225\\_the\\_ridgeway/](https://citypopulation.de/en/southafrica/admin/kwazulu_natal/KZN225_the_ridgeway/)

<sup>3</sup> <https://municipalities.co.za/demographic/1088/ridgeway-local-municipality>

<sup>4</sup> <https://municipalities.co.za/demographic/1088/ridgeway-local-municipality>

<sup>5</sup> [https://www.statssa.gov.za/?id=the-ridgeway-municipality&page\\_id=993&](https://www.statssa.gov.za/?id=the-ridgeway-municipality&page_id=993&)

Figure 4: Formal Dwellings

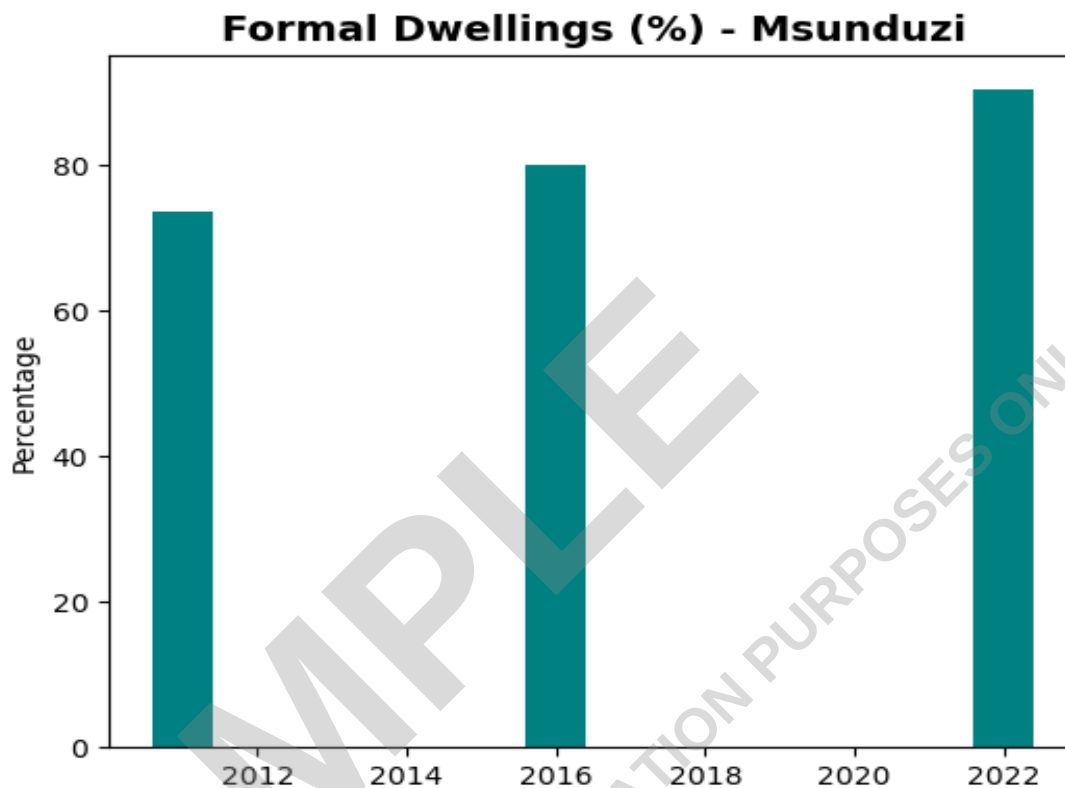
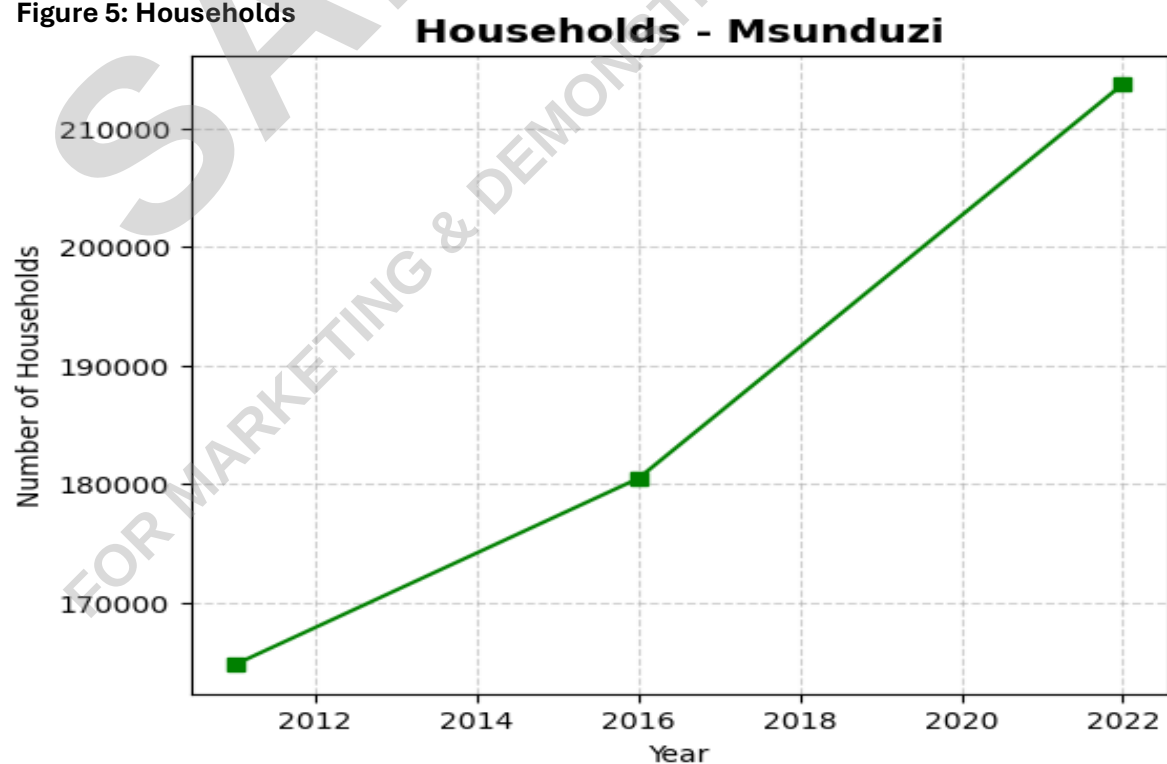


Figure 5: Households



### 1.2.2 Demographics & Social Profile

- **Age Structure<sup>6</sup>:** In 2022, approximately **69.7%** of Ridgeway's population is aged 15 to 64, with about 23.5% under age 15, and ±6.8% over 65.
- **Dependency Ratio<sup>7</sup>:** The dependency ratio is ±43.4 dependents per 100 working-age persons (i.e. moderately high).
- **Gender & Household Heads<sup>8</sup>:** In Ridgeway, females constitute ±52.3% of the population as of the 2022 census.
- **Race / Language<sup>9</sup>:** In Rivertown / Ridgeway, the majority of residents are Black African. Some local sources estimate ±81% Black African, ±10% Indian/Asian, smaller proportions of White and Coloured populations.
- **Education Levels<sup>10</sup>:** Among persons aged 20+, ±4% have no schooling, while a meaningful share have completed matric or higher education.
- **Household & Dwelling Characteristics<sup>11</sup>:**
  - Average household size ±3.8 persons (for some reported years).
  - Formal dwellings account for ±90.5% of housing forms (i.e. formal structures).
  - Informal dwellings / shacks are present but smaller proportion.
  - Many households depend on municipal services, and utility infrastructure is a key constraint in some parts of Ridgeway.

<sup>6</sup> <https://municipalities.co.za/demographic/1088/ridgeway> -local-municipality

<sup>7</sup> <https://municipalities.co.za/demographic/1088/ridgeway> -local-municipality

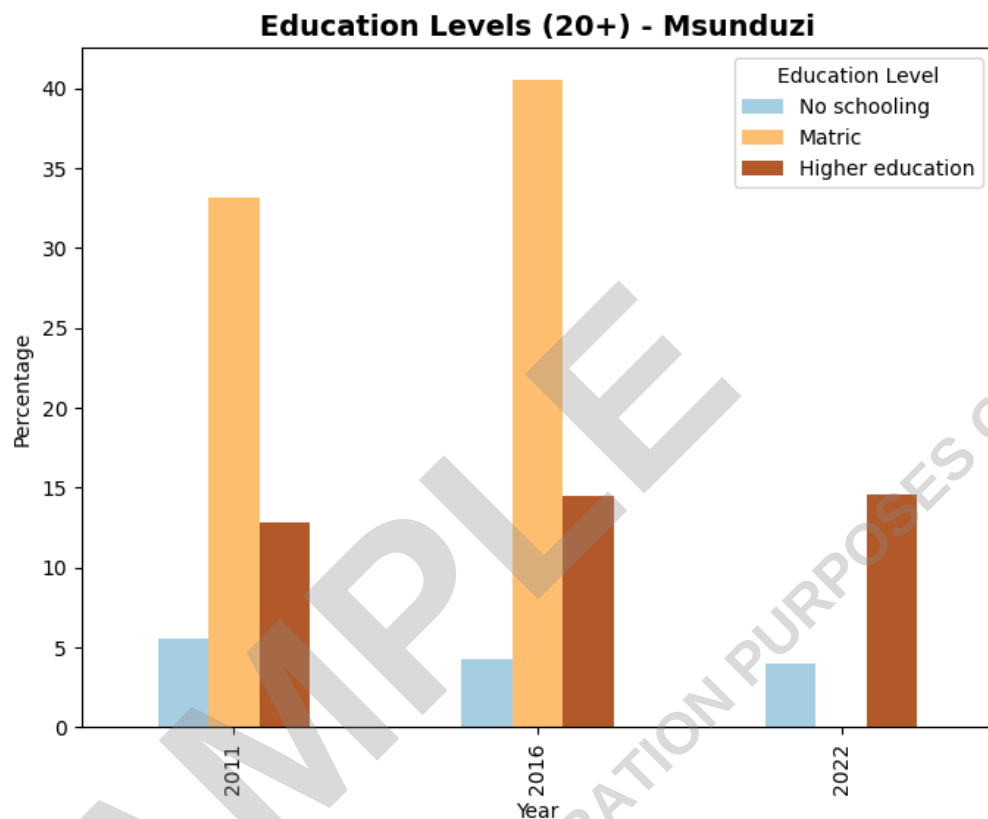
<sup>8</sup> <https://witness.co.za/news/rivertown/2023/10/12/graphic-women-top-men-in-rivertown> -census/

<sup>9</sup> <https://rivertown.tourism.co.za/demographics/>

<sup>10</sup> <https://municipalities.co.za/demographic/1088/ridgeway> -local-municipality

<sup>11</sup> <https://municipalities.co.za/demographic/1088/ridgeway> -local-municipality

**Figure 6: Education Levels**



**Figure 7: Age Structure**

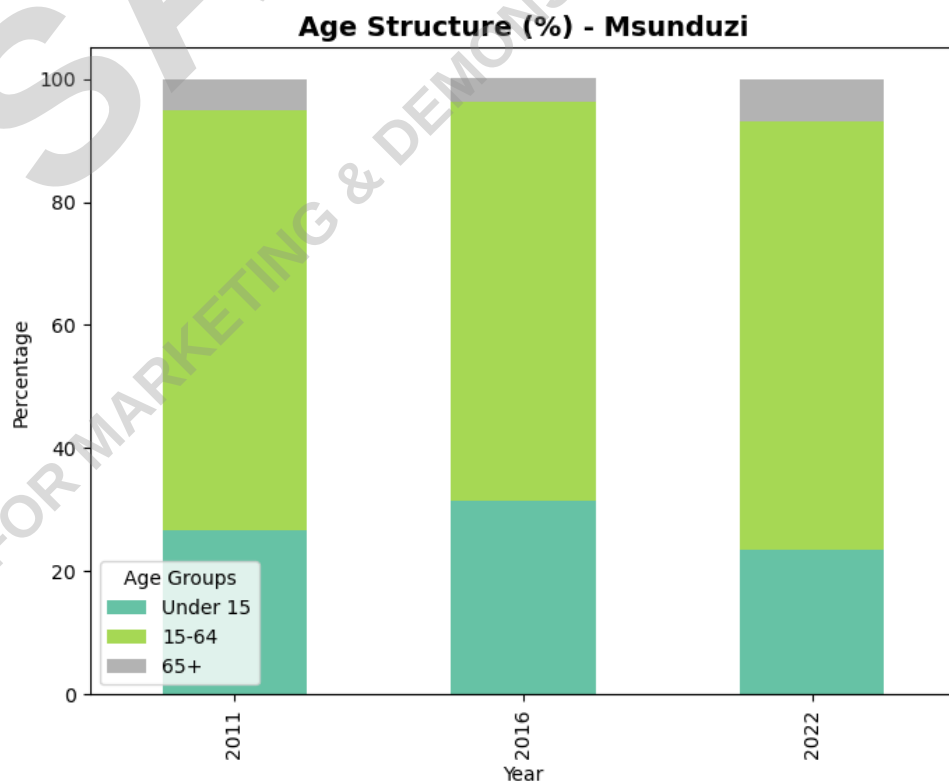


Figure 8: Dependency Ratio

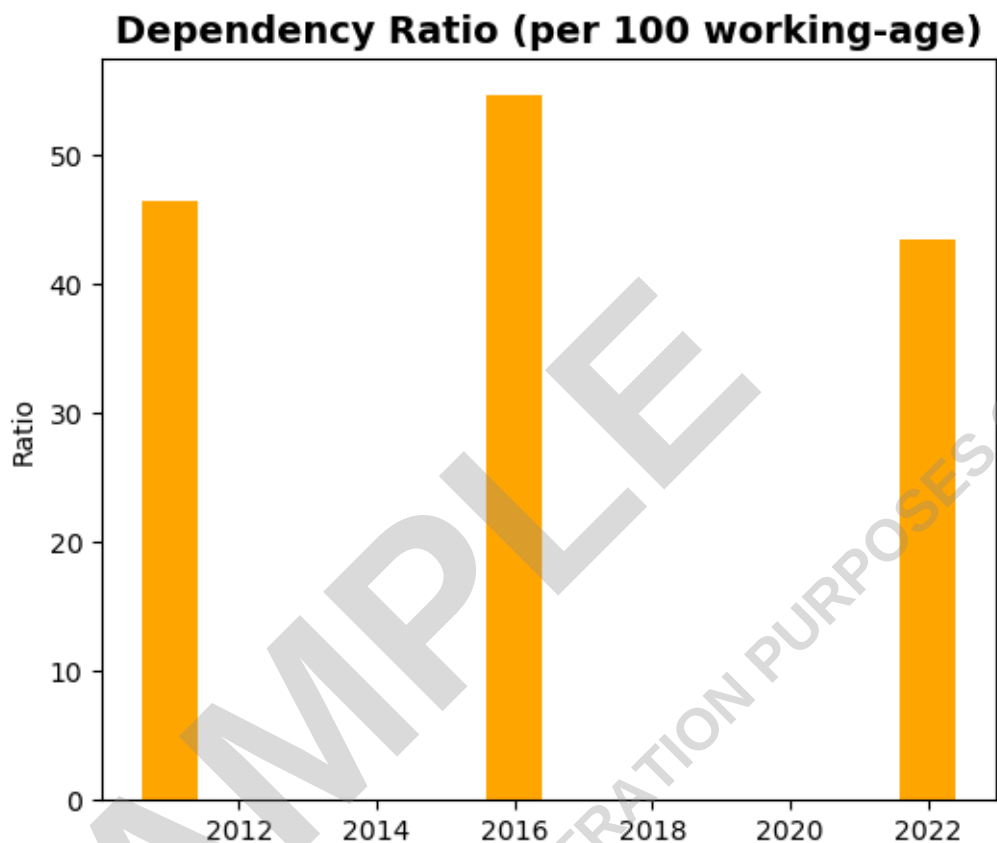
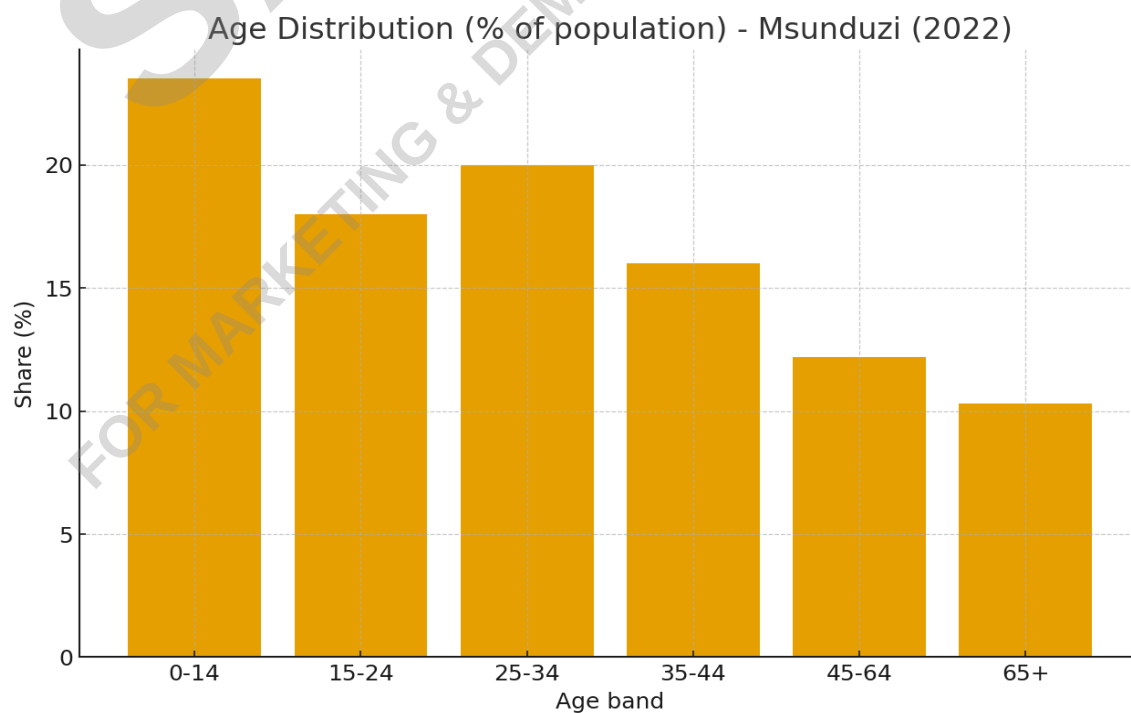


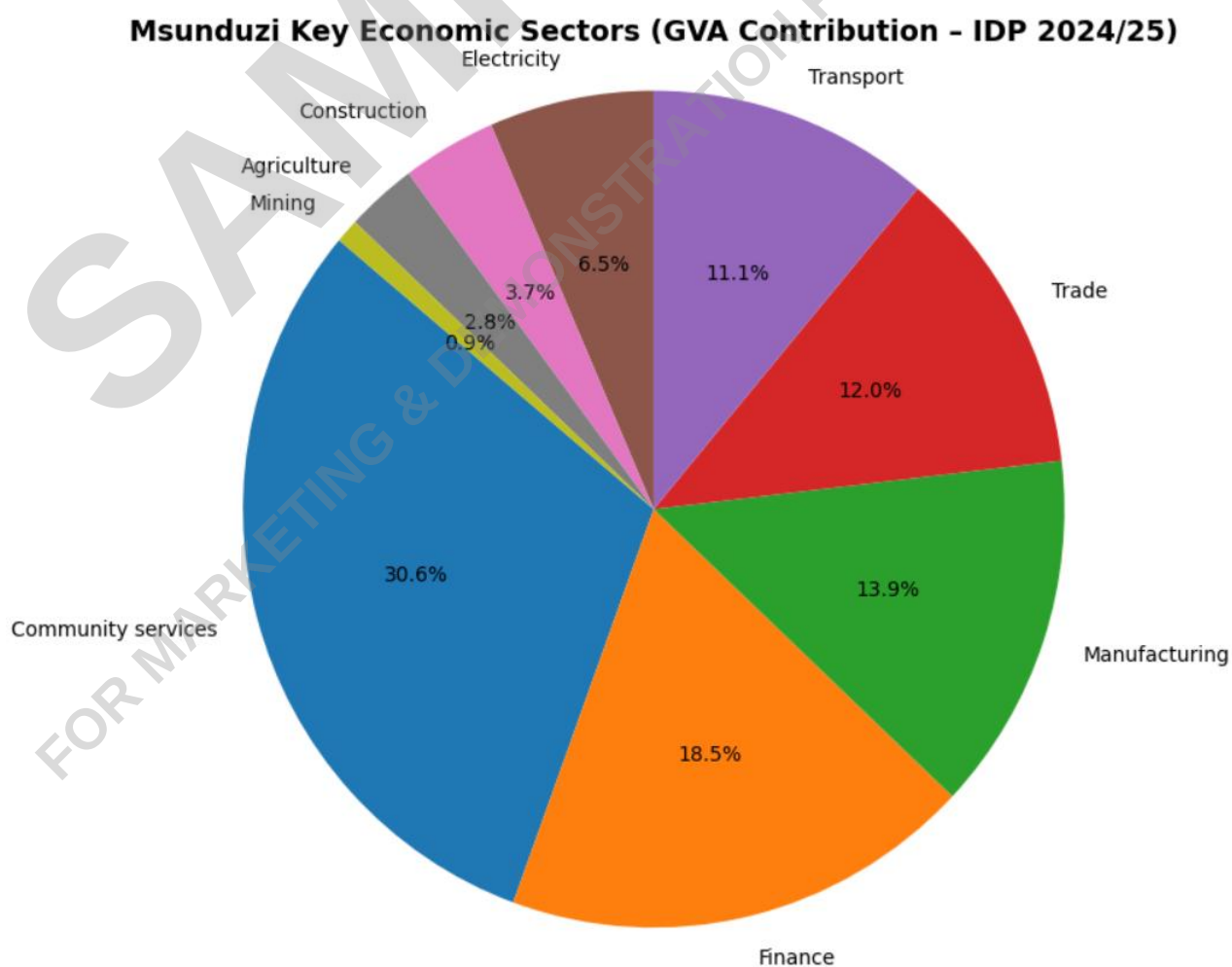
Figure 9: Age Distribution



### 1.2.3 Economy & Employment

- The Ridgeway region, as a provincial capital, has a public administration and services backbone, education institutions, health services, retail and light manufacturing sectors.
- Unemployment is significant, especially among youth.
- Income levels are modest: many households fall into lower to middle income brackets. (Specific average incomes by ward are reported in some local ward profiles, but not at municipal aggregate in sources reviewed).
- Economic opportunities are clustered in the CBD, government, education (UKZN, DUT), health sector, and retail malls, which act as major employers and demand nodes.

**Figure 10:** Ridgeway Key Economic Sectors



### 1.3. Comparative / Sub-Area Profiles

To frame the market positioning of <sup>Sample</sup> Development, it is useful to compare with proximate sub-areas or typologies:

**Table 2: Comparative Summary of Sub-Area Profiles**

| Sub-Area                                       | Housing Stock / Market                                                              | Demographics & Target Clients                             | Key Features & Constraints                                                                                      |
|------------------------------------------------|-------------------------------------------------------------------------------------|-----------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|
| Edendale / Imbali<br>(adjacent township areas) | High densities, many informal and formal rentals, social housing & subsidized units | Lower-income households, mixed students, working families | Challenges with service delivery, infrastructure backlogs, crime; but strong demand and established communities |
| Scottsville / CBD fringe                       | Mixed formal neighborhoods, higher value townhouses/apartments                      | Professionals, government workers, small households       | Better infrastructure, more amenities, higher land costs, more competition                                      |
| Northdale / Woodlands                          | More residential neighborhoods with established schools and services                | Middle to lower-middle income families                    | Stable housing demand, adequate public services, moderate growth                                                |
| University precinct<br>(UKZN / DUT vicinity)   | Student housing, rentals, small apartments                                          | Students, academic staff, service workers                 | Demand for compact units, proximity to campus is a premium; competition from purpose-built student housing      |

### 1.4. Key Area Trends & Insights for the <sup>Sample</sup> Development

#### 1.4.1 Demand Drivers & Strategic Position

- **Strong underlying growth momentum** in Ridgeway (population rising  $\pm 2.66\%$  per annum) ensures sustained demand for housing.
- **Age & household structure:** a high proportion of working-age population plus many small households favors compact 1–2 bedroom units.
- **Service/institutional anchors:** proximity to educational campuses, hospitals and municipal employment centers offers stable tenant pools (students, health workers, government employees).
- **Rental vs ownership patterns:** high proportion of formal dwellings suggests many households already own or rent formal housing; still, rental supply, especially affordable, is needed.
- **Affordability pressure:** many households cannot afford mid-to-upper market housing, making well-priced sectional title affordable rentals attractive.
- **Infrastructure constraints:** in some township edges, basic services (water, sanitation, roads, electricity) may need upgrading and capital investment.
- **Competition & substitution risk:** other affordable housing projects, government housing roll-outs or nearby condominium / sectional title schemes could compete. You should map pipeline projects and subsidy programs in Ridgeway .
- **Mixed-tenant strategy:** a mix of student / young professional units (1 bed), small family units (2 bed, 1 bath), and higher-spec 2 bed / 2 bath can help diversify risk and occupancy.

### 1.5. Recommended Positioning & Risk Mitigation

- **Positioning:** Market the development as “**affordable quality sectional title rentals**” in a well-located, amenity-rich precinct close to education, health, retail and transport. Emphasize value, safety, convenience, and institutional proximity.
- **Unit Mix Strategy:** Lean toward compact 1–2 bedroom units to match household size and affordability, with a modest provision for 2-bath units to attract professionals and slightly higher-income households.

- **Phased Release:** Start with the “sweet spot” units (2-bedroom, 1-bath) that balance demand and affordability to ensure early absorption, then release 1-bed and 2-bath as the development gains reputation.
- **Partner with Institutions:** Engage UKZN, DUT, local hospitals, municipal offices to explore staff housing demand, lease-back or block leasing possibilities.
- **Infrastructure Partnerships:** Negotiate with Ridgeway municipality / service authorities for bulk services upgrades (roads, water, sewer, electricity, stormwater) as part of the development cost structure.
- **Affordability & Subsidy Blending:** Explore integrating state-backed rental subsidies, public housing grants, or rent-to-own schemes to broaden affordability and reduce risk.
- **Security & Community Integration:** Given some areas’ history of unrest, integrate security, community spaces, and liaison with local communities to foster acceptance and minimize social risks.

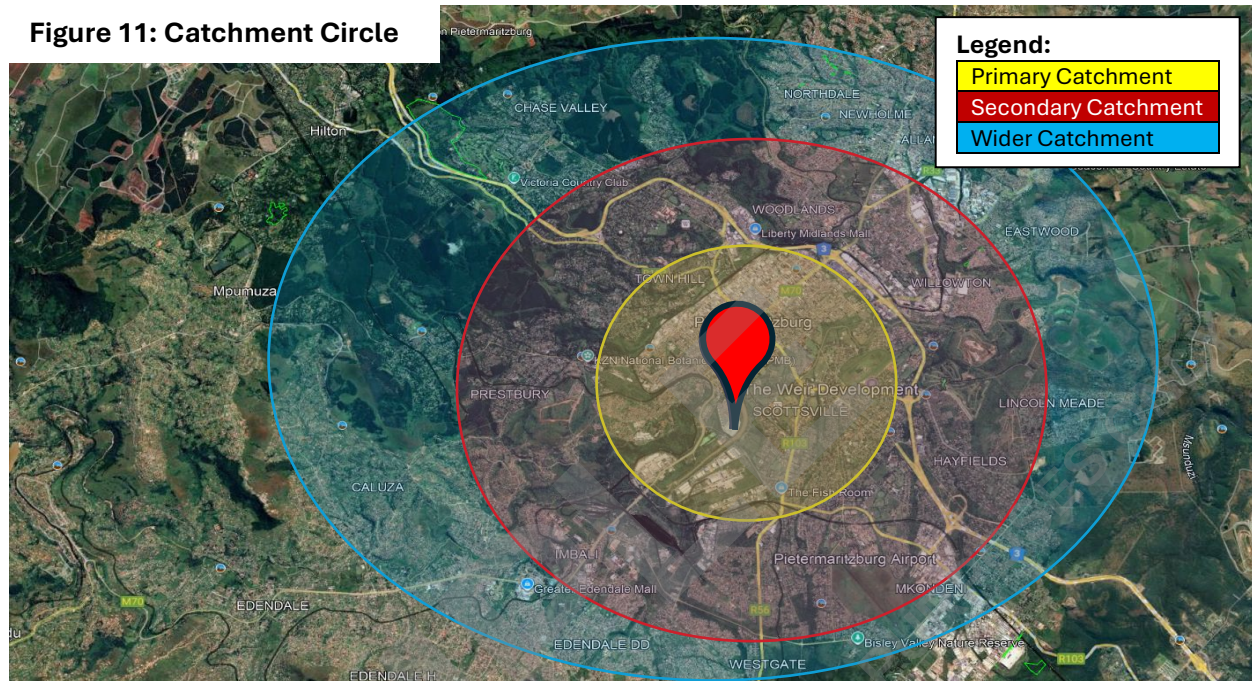
## 2. Economic Overview of the Primary Catchment Area

This section presents a macro-to-micro overview of the economic, demographic, and spatial dynamics within the primary catchment area for the Sample Development, focusing on Ridgeway Local Municipality, Rivertown, and the broader uMgungundlovu District / Coastal Province context. The objective is to situate the development within its socioeconomic environment and assess the underlying drivers of housing demand.

The Sample Development sits in Ridgeway Local Municipality, a fast-growing provincial hub that combines public administration, education, healthcare and retail as its principal economic anchors. Strong population growth<sup>12</sup> and institutional employment (universities, hospitals and municipal services) underpin ongoing demand for affordable rental and compact sectional-title units, while municipal planning emphasizes densification and service upgrades in key corridors. Key risks are elevated regional unemployment and interest-rate sensitivity which argue for a phased delivery model and blended tenure/financing solutions.

<sup>12</sup> [https://citypopulation.de/en/southafrica/admin/kwazulu\\_natal/KZN225\\_the\\_ridgeway/](https://citypopulation.de/en/southafrica/admin/kwazulu_natal/KZN225_the_ridgeway/)

**Figure 11: Catchment Circle**



## 2.1. Macro-Economic Overview (Provincial and District Economic Context; Coastal Province & uMgungundlovu District)

Coastal Province<sup>13</sup> is one of South Africa's major economic engines, contributing approximately **16 %** of national GDP. Despite national headwinds such as inflation, energy constraints, and global uncertainty, the Provincial Government<sup>14</sup> has signaled moderate growth trajectories, targeting structural interventions, investment attraction, and industrial diversification.

- The uMgungundlovu District<sup>15</sup>, centrally located in , plays a strategic role as a logistics and administrative hub. Rivertown , as the Provincial Capital, anchors much of the district's public-sector, commercial, and institutional activity.
- Key economic sectors<sup>16</sup> in the district include Manufacturing (timber, aluminum, food processing, furniture), Agriculture, Public Administration, and Services.

<sup>13</sup> <https://www.kznedtea.gov.za/documents/KZn%20Econoimic%20Profile.pdf>

<sup>14</sup> [https://www.kzntreasury.gov.za/Programmtwo/Final%20Socio%20Economic%20Review%20and%20Outlook%20%202024\\_2025\\_%2015%20November%202023.pdf](https://www.kzntreasury.gov.za/Programmtwo/Final%20Socio%20Economic%20Review%20and%20Outlook%20%202024_2025_%2015%20November%202023.pdf)

<sup>15</sup> <https://www.kznedtea.gov.za/documents/uMgungundlovu%20District%20Economic%20Profile.pdf>

<sup>16</sup> <https://www.kznedtea.gov.za/documents/uMgungundlovu%20District%20Economic%20Profile.pdf>

- The presence of the **N3 corridor**<sup>17</sup> linking Durban and Gauteng, as well as other regional arterial links, reinforces the district's importance in freight, logistics, and industrial development.

## 2.2. Micro-Economic Overview (Ridgeway Municipality / Rivertown Economic Profile)

Ridgeway Municipality<sup>18</sup>, encompassing Rivertown, is the economic and administrative heart of the region. It occupies a strategic location along major transport corridors and forms the nexus between industrial, agricultural, and service nodes.

- The Municipality's economy<sup>19</sup> is diversified into: **Community Services / Public Administration** (these constitute a significant share), while **Finance, Trade, Transport, Manufacturing, and Construction** also contribute meaningfully.
- According to public sector profiles, the major contributors to municipal **Gross Value Added**<sup>20</sup> (**GVA**) include Community Services ( $\pm 33\%$ ), Finance ( $\pm 20\%$ ), Trade ( $\pm 13\%$ ), Transport ( $\pm 12\%$ ), Manufacturing ( $\pm 15\%$ ), Construction ( $\pm 4\%$ ), and Agriculture ( $\pm 3\%$ ).
- Within Rivertown **proper (Main Place)**, the 2011 Census<sup>21</sup> recorded  $\pm 223,448$  people and  $\pm 69,731$  households.
- More recent urban population estimates place the Rivertown<sup>22</sup> urban area in the range of  **$\pm 925,000$**  inhabitants in 2025 (though definitions of "urban area" vary).

## 2.3. Socio-economic & Demographic Indicators

- In Coastal Province, average (median) household income levels remain relatively low, with a median of **R 29,400 per annum**<sup>23</sup> for households in .
- Within Ridgeway, the same median of **R 29,400** as average annual household income is referenced in municipal data<sup>24</sup>.

<sup>17</sup> <https://www.kznedtea.gov.za/documents/uMgungundlovu%20District%20Economic%20Profile.pdf>

<sup>18</sup> <https://municipalities.co.za/overview/1088/ridgeway> -local-municipality

<sup>19</sup> <https://municipalities.co.za/overview/1088/ridgeway> -local-municipality

<sup>20</sup> <https://municipalities.co.za/overview/1088/ridgeway> -local-municipality

<sup>21</sup> <https://census2011.adrianfrith.com/place/566003>

<sup>22</sup> <https://populationstat.com/south-africa/rivertown>

<sup>23</sup> <https://wazimap.co.za/profiles/province-KZN-coastal-province/>

<sup>24</sup> <https://wazimap.co.za/profiles/municipality-KZN225-the-ridgeway/>

- The regional labour market faces challenges of unemployment, underemployment, and income inequality. Local academic studies emphasize<sup>25</sup> the need to diversify the economic base, improve infrastructure, and strengthen stakeholder partnerships to drive job creation—especially for youth and women.
- Educational levels<sup>26</sup> are modest but improving:
  - in , ± 45.9 % of inhabitants have completed matric or higher, and 72.4% have completed grade 9 or above.
- Service delivery metrics<sup>27</sup> (water, electricity, sanitation) highlight constraints in access, reflecting ongoing municipal infrastructure pressures.

#### 2.4. Implications for Housing Demand & Urban Growth

- Rivertown / Ridgeway 's role as an Administrative, Institutional, and Educational hub ensures a stable base of **anchor demand** from Public Sector employees, Institutional Staff, Students, and Support services.
- The proximity to Commercial Corridors, Transport arteries, and Educational institutions enhances the catchment's attractiveness for **affordable and workforce housing**.
- The relatively modest income levels imply that affordability constraints will be a critical factor in pricing and tenure (**Rental vs Ownership**) strategies.
- Infrastructure and Service Delivery capacity will be pivotal:
  - demand can only be unlocked if bulk services, road access, and utilities keep pace with development.
- Finally, the municipality's strategic emphasis on catalyzing development in urban core areas (as signaled via the SPLUMA zoning and municipal SDF alignment) suggests that this location is favoured in future urban growth patterns.

<sup>25</sup>

[https://www.researchgate.net/publication/394314072\\_The\\_Implementation\\_of\\_Local\\_Economic\\_Development\\_LED\\_Policy\\_as\\_a\\_Poverty\\_Alleviation\\_Strategy\\_at\\_the\\_Ridgeway\\_Municipality\\_Rivertown](https://www.researchgate.net/publication/394314072_The_Implementation_of_Local_Economic_Development_LED_Policy_as_a_Poverty_Alleviation_Strategy_at_the_Ridgeway_Municipality_Rivertown)

<sup>26</sup> [https://wazimap.co.za/profiles/province-KZN-coastal\\_province/](https://wazimap.co.za/profiles/province-KZN-coastal_province/)

<sup>27</sup> [https://wazimap.co.za/profiles/province-KZN-coastal\\_province/](https://wazimap.co.za/profiles/province-KZN-coastal_province/)

## 2.5. Key economic indicators & drivers

- **Population & scale:** Ridgeway recorded **817,725 residents in Census 2022**<sup>28</sup> (area ± 751.1 km<sup>2</sup>), reflecting strong growth since 2011 and a rising urban population that supports sustained housing demand.
- **Economic structure:** The municipality's GVA is concentrated in **community services (33%), finance (20%), manufacturing (15%), trade (13%) and transport (12%)**; a mix that highlights Public-sector, Education/health anchors, Formal retail and some Manufacturing employment. These sector weights are drawn from the Ridgeway IDP<sup>29</sup> economic summary.
- **Macroeconomic environment:** Monetary conditions materially affect buyer affordability and developer finance. The South African Reserve Bank<sup>30</sup> reported a **repo rate of 7.00% (prime ± 10.50%)** as at Sep–Oct 2025; rate direction should be stress-tested in feasibility work.

## 2.6. Labour market context

- **Employment drivers:** The local economy is dominated by municipal administration, healthcare, education (UKZN, tertiary branches) and retail; these generate relatively stable formal employment suitable for rental and first-time buyer segments (workers, academics, hospital staff).
- **Unemployment & income pressure:** National and regional labour markets remain challenging; elevated unemployment increases the size of the rental pool and lengthens rental tenures while constraining outright purchase affordability. The Developer is urged to use conservative assumptions regarding bond take-up and there should be a planned Rental fallback strategy for unsold units.

## 2.7. Mortgage market & financing trends (impact on buyers)

- **Interest-rate sensitivity:** Given repo/prime dynamics (repo 7.00%; prime ±10.50% as of Oct 2025), a small movement in rates materially affects monthly repayments, therefore the Developer should model scenarios at prime +200–400bps to test conversion to sales.

<sup>28</sup> [https://citypopulation.de/en/southafrica/admin/kwazulu\\_natal/KZN225\\_the\\_ridgeway/](https://citypopulation.de/en/southafrica/admin/kwazulu_natal/KZN225_the_ridgeway/)

<sup>29</sup> <https://municipalities.co.za/overview/1088/ridgeway> -local-municipality

<sup>30</sup> <https://www.resbank.co.za/en/home/what-we-do/statistics/key-statistics/selected-historical-rates>

- **Subsidy channels & first-time buyer support:** National subsidies and schemes (e.g., FLISP (First Home Finance) and other first-time buyer channels) remain important to unlock sales in the affordable band. Developer-led FLISP facilitation and bond-approval clinics materially improve sales conversion.

## 2.8. Rental market & tenant dynamics (impact on tenants)

- **Rental resilience & tenant quality:** National Rental monitoring<sup>31</sup> Q1 2025 shows tenant good-standing above 80% despite economic pressure, indicating reasonably robust rental collections for professionally managed stock. Demand remains strongest for compact 1- and 2-bed units (students, hospital staff, young professionals, logistics workers).
- **Yield expectations:** Local market reports (TPN / MRI investor & rental reports)<sup>32</sup> show starter sectional yields in the mid-single to low-double digit gross ranges depending on location and management; use conservative net yields (5–7%) for underwriting.

## 2.9. COVID-19 & structural shifts

- **Housing preferences changed:** COVID-19 accelerated demand for low-maintenance, secure Sectional Title living and increased the share of rental-first households in stressed income cohorts. This supports a **mixed rental/sale product** and **short-term furnished leasing for students/staff**.
- **Risk implications:** Because income volatility increased, it is advised that the Developer should follow a flexible sales strategy (**rent-to-own options, institutional leases**) to reduce absorption risk and support cashflow during interest-rate shocks.

## 2.10. Infrastructure & Municipal Context

- **IDP alignment & service delivery:** Ridgeway's 2024/25–2025/26 IDP<sup>33</sup> and budget documents prioritize service delivery upgrades and growth corridor development. Early engagement with municipal technical services is advised to secure Bulk Water, Sanitation, Electricity and Stormwater provision is essential to avoid phasing delays.

<sup>31</sup> <https://mrsoftware.tpn.co.za/resources/residential-rental-report-q1-2025/>

<sup>32</sup> <https://mrsoftware.tpn.co.za/resources/residential-rental-report-q1-2025/>

<sup>33</sup> <https://www.ridgeway.gov.za/site/search/downloadencode/2025.26%20Final%20Ridgeway%20IDP%2009.06.25.pdf>

- **Transport & amenity access:** The project's location near the CBD, rail/taxi nodes and tertiary institutions improves tenant accessibility and desirability, and supports both rental and eventual resale value.

## 2.11. Strategic implications & Recommendations

1. **Mixed tenure & phased rollout:** Maintain a blended product: prioritize rental units and compact 2-bed types in early phases to capture immediate tenant demand; phase sales later targeting FLISP (First Home Finance) first-time buyers as market conditions and interest rates stabilize.
2. **Finance facilitation:** Partner with banks and subsidy facilitators for FLISP (First Home Finance) clinics, bond pre-approvals and a rent-to-own offering to convert marginal buyers. Stress-test affordability at prime +200–400bps.
3. **Secure institutional offtake:** Negotiate MOUs with UKZN, local hospitals and Municipal Departments for block leasing or staff housing agreements to de-risk early cashflows.
4. **Conservative rental underwriting:** Use conservative net yields (5–7%) for Rental underwriting and assume longer lease-up in downside scenarios. Use TPN/MRI rent and tenant-goodstanding metrics to benchmark.
5. **Municipal engagement:** Start technical engagement early with Ridgeway for Bulk services, SDF alignment and possible infrastructure cost-sharing. IDP references show prioritization of service rollout in growth corridors, leverage this to accelerate connections.

## 3. Socio-Economic Profile Primary Catchment Area

### 3.7 Points of interest & local amenities (proximity and influence)

#### Top 6 demand drivers

The below top 6 demand drivers will likely impact on daily utility for residents, frequency of use, and job creation.

#### 3.7.1. Rivertown

#### Railway Station (Primary commuter Transport hub)

Proximity to the rail station ( $\pm 1$  km straight-line) is a major advantage for affordable housing: regular rail and intercity services reduce household transport costs, broaden employment catchment areas (Durban/Johannesburg routes), and improve accessibility for students and low-income commuters. For many households in an affordable scheme, quick access to a rail/taxi hub is a decisive factor in

location choice because it reduces daily travel time and transport expense; two of the largest components of a low-income household's monthly budget.

### **3.7.2. Harry Gwala Regional / Edendale Hospital (Critical health services & large Employer)**

A large regional/teaching hospital near the site offers vital emergency care, maternal and child health services and specialist clinics often lacking in peri-urban townships. For families, proximity to a hospital reduces health-related travel cost and increases perceived safety. Hospitals also provide stable employment for nurses, admin staff and support services; generating local jobs that align well with rental housing demand.

### **3.7.3. Liberty / Midlands Mall (regional shopping) (Retail anchor & formal jobs)**

A sizeable regional mall (shopping, banking, cinema, formal retail) within a short drive is a strong demand driver: it captures weekly grocery and discretionary spend, offers formal retail employment, and makes the location more attractive to households that value reliable retail choice (especially large supermarkets and banks). Even if the mall is a 6–12 minute drive, its presence increases the development's marketability to working families.

### **3.7.4. Greater Edendale Mall & Edendale retail cluster (Everyday convenience & informal economy)**

Local malls and shop clusters (Edendale) provide daily convenience, groceries, airtime, pharmacies, and informal traders, all of which are essential for lower-income households. They also support small-scale entrepreneurship (spaza shops, bakeries, salon services), which often locates near large housing developments. A development that integrates ground-floor retail/incubator space can capture this spend and give residents business opportunities.

### **3.7.5. Universities & tertiary campuses (UKZN <sup>Rivertown</sup> and DUT Riverside), (Student demand & staff rental markets)**

University campuses within a short commute (UKZN <sup>Rivertown</sup> and DUT Riverside campus) create a steady demand pool for rental accommodation (students, lecturers, admin staff). This supports mixed-tenure or rental-heavy schemes and offers balancing demand if households include students or young workers. Closer student demand can justify smaller unit types and cluster housing that target the student/young professional market.

### **3.7.6. Schools, local clinics, taxi ranks & sports/community facilities (Daily essentials & social infrastructure)**

Primary and secondary schools, clinics, taxi ranks and sports fields are frequent daily trip destinations for families. The presence of reliable schooling and local public transport networks increases an area's attractiveness to family households. Transport nodes (taxi ranks) in particular enable non-car households to access jobs and services across the metro, making affordable housing more viable for working families.

## **3.8 Practical recommendations (based on the POI analysis)**

### **3.8.1 Strategic Location and Key Demand Drivers**

**Pages 28 – 58 Removed**

| Risk | Impact                                                  | Mitigation Strategies                                                                                                                                                                    |
|------|---------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|      | conversion. Slower absorption may extend holding costs. | <ul style="list-style-type: none"> <li>• Secure institutional leases (UKZN, hospitals).</li> <li>• Phase delivery according to absorption trends. (Stats SA, 2025; TPN, 2025)</li> </ul> |

**Table 11: Regulatory, Infrastructure & Service Delivery Risks**

| Risk                                                 | Impact                                                                                                                           | Mitigation Strategies                                                                                                                                                                                                                                                                                    |
|------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Service Delivery Interruptions (Water, Power, Roads) | Power and water outages reduce resident satisfaction and occupancy. Ridgeway reported multiple service interruptions in 2024–25. | <ul style="list-style-type: none"> <li>• Engage early with Ridgeway Municipality to coordinate infrastructure timelines.</li> <li>• Incorporate solar-ready systems, JoJo tanks, and stormwater attenuation.</li> <li>• Use on-site backup power during critical phases. (Ridgeway IDP, 2024)</li> </ul> |
| Regulatory / Zoning / Environmental Delay            | Delays in rezoning, environmental authorization, or service agreements can stall construction.                                   | <ul style="list-style-type: none"> <li>• Appoint experienced EIA and town-planning consultants.</li> <li>• Obtain EIA clearance and service agreements before phase rollout.</li> <li>• Include buffer periods in the Gantt chart. (DFFE, 2024)</li> </ul>                                               |
| Proximity to Subsidized Housing Perception Risk      | Buyers may perceive nearby affordable projects as lowering prestige.                                                             | <ul style="list-style-type: none"> <li>• Use strong architectural differentiation, landscaping buffers, and premium branding to position The Sample as a quality affordable development. (Lightstone, 2025)</li> </ul>                                                                                   |

**Table 12: Market Demand & Competition Risks**

| Risk                                                                         | Impact                                                                                                   | Mitigation Strategies                                                                                                                                                                                                                                                                                                            |
|------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Competition from Affordable or Subsidized Projects (Social Housing Projects) | Local social-housing schemes (e.g., Aloe Ridge, Imbali Flats) may attract similar buyers at lower costs. | <ul style="list-style-type: none"> <li>• Target “gap” buyers earning R8,000–R25,000 who exceed subsidy thresholds.</li> <li>• Promote security, convenience, and amenities as key differentiators.</li> <li>• Monitor pricing in Scottsville, CBD, and Camps Drift to stay competitive. (TPN, 2025; Property24, 2025)</li> </ul> |
| Oversupply in Sectional Title Segment                                        | Simultaneous launches in Rivertown CBD could create temporary oversupply.                                | <ul style="list-style-type: none"> <li>• Phase rollout (300 units per phase) based on real-time absorption.</li> <li>• Diversify unit mix: maintain bachelor and 2-bed balance.</li> <li>• Introduce optional finish upgrades to differentiate. (Lightstone, 2025)</li> </ul>                                                    |
| Sales Velocity Decline                                                       | Slower take-up extends holding costs and delays income realization.                                      | <ul style="list-style-type: none"> <li>• Run bond and FLISP clinics.</li> <li>• Offer developer discounts for early buyers.</li> <li>• Maintain partial rental fallback to support cashflow.</li> </ul>                                                                                                                          |

**Table 13: Buyer / Tenant-Specific Risks**

| Risk                                    | Impact                                                                                                    | Mitigation Strategies                                                                                                                                                                                                                                                              |
|-----------------------------------------|-----------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Tenant Default / Vacancy Risk           | Rental arrears reduce yield and affect investor confidence. National vacancy rates $\pm 8\text{--}10\%$ . | <ul style="list-style-type: none"> <li>• Use strict credit screening (TPN data).</li> <li>• Secure block leases with institutions (UKZN, hospitals).</li> <li>• Maintain a 5–10% vacancy buffer in forecasts. (TPN, 2025)</li> </ul>                                               |
| Buyer Bond Approval Delays / Rejections | Cashflow delays if buyers fail to secure finance.                                                         | <ul style="list-style-type: none"> <li>• Partner with banks and FLISP agencies for pre-approvals.</li> <li>• Provide on-site bond facilitation and rent-to-own pathways.</li> <li>• Implement payment holidays or transfer-cost incentives in early phases. (DHS, 2025)</li> </ul> |

**Table 14: Environmental / Site-Specific Risks**

| Risk                             | Impact                                                                             | Mitigation Strategies                                                                                                                                                                                                                                                                                                 |
|----------------------------------|------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Flooding / Stormwater Management | The site's proximity to the Ridgeway River and canal presents moderate flood risk. | <ul style="list-style-type: none"> <li>• Implement engineered stormwater attenuation ponds and permeable paving.</li> <li>• Maintain landscaping buffers and comply with SANS 10400 for runoff.</li> <li>• Secure insurance and maintenance budgets for flood protection. (DFFE, 2024; Ridgeway SDF, 2024)</li> </ul> |
| Service Infrastructure Failures  | Poor maintenance may cause outages and structural degradation.                     | <ul style="list-style-type: none"> <li>• Include maintenance plans and body corporate reserves.</li> <li>• Use durable local materials and</li> </ul>                                                                                                                                                                 |

| Risk | Impact | Mitigation Strategies                       |
|------|--------|---------------------------------------------|
|      |        | reputable contractors. (Ridgeway IDP, 2024) |

**Table 15: Macro Risks**

| Risk                                   | Impact                                                                                                        | Mitigation Strategies                                                                                                                                                                                                                                   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Inflation & Import Cost Exposure       | Imported materials (steel, fixtures) sensitive to rand volatility; inflation at $\pm 5.1\%$ (Stats SA, 2025). | <ul style="list-style-type: none"> <li>• Local sourcing where possible.</li> <li>• Lock in prices with forward contracts.</li> <li>• Include cost escalation clauses and a 10% contingency. (Stats SA, 2025)</li> </ul>                                 |
| Interest Rate / Monetary Policy Shifts | Current repo rate (7.0%) and prime ( $\pm 10.5\%$ ) could increase, affecting affordability.                  | <ul style="list-style-type: none"> <li>• Fixed-rate promotional mortgages.</li> <li>• Financial modelling at adverse rate scenarios.</li> <li>• Phased rollout to manage exposure. (SARB, 2025)</li> </ul>                                              |
| Policy / Regulatory Risk               | Shifts in housing policy, tax, or subsidy structures could affect eligibility or compliance.                  | <ul style="list-style-type: none"> <li>• Monitor DHS and Ridgeway policy frameworks.</li> <li>• Engage legal advisors for compliance.</li> <li>• Keep unit typologies flexible to meet evolving regulations. (DHS, 2025; Ridgeway IDP, 2024)</li> </ul> |

**Table 16: Risk Summary Table**

| Risk                | Impact                      | Mitigation Strategy                                     |
|---------------------|-----------------------------|---------------------------------------------------------|
| Over-capitalization | Reduced margins; slow sales | Value engineering; align pricing to affordability bands |

| Risk                                                                  | Impact                              | Mitigation Strategy                                     |
|-----------------------------------------------------------------------|-------------------------------------|---------------------------------------------------------|
| Interest rate hikes                                                   | Affordability shocks; bond defaults | Fixed-rate promotions; phased sales; stress testing     |
| Infrastructure/service delays                                         | Occupancy risk; poor satisfaction   | Early municipal coordination; interim utilities         |
| Competition from subsidized housing (planned Social Housing projects) | Price pressure; brand dilution      | Market differentiation; quality and amenity positioning |
| Tenant defaults                                                       | Cashflow shortfall                  | Screening; institutional leases; vacancy buffer         |
| Regulatory/environmental delays                                       | Project delays                      | EIA clearance early; flexible scheduling                |
| Cost inflation                                                        | Margin erosion                      | Fixed contracts; local sourcing; contingency reserve    |

## Summary

The Sample's principal risks revolve around affordability pressures, macroeconomic volatility, and service delivery reliability, which are all characteristic of South Africa's secondary-city housing environment.

By implementing phased development, financial flexibility, and institutional partnerships, the project can effectively mitigate these risks while maintaining long-term financial sustainability.

The Sample's mixed-tenure model (rental + sales) provides resilience across market cycles, ensuring sustained demand regardless of shifts in interest rates or buyer sentiment. The project's location, amenity offering, and professional management further mitigate reputational and operational risks, positioning it as a stable and adaptable investment in the Rivertown affordable housing sector.

## 9. Market Sentiment Analysis

### 9.1 What is a Market Sentiment Analysis?

A Market Sentiment Analysis synthesizes signals from news, municipal documents, listings, social media, and local stakeholder statements to measure collective attitudes toward a development. It highlights positive/negative themes, near-term reputational risks, and demand drivers that should inform marketing, phasing, pricing and stakeholder engagement.

### 9.2 Why It Matters

- **Mitigates Risks:** early flagging of service-delivery or approval issues that could stall sales/leases.
- **Aligns with priorities:** reveals which buyer/tenant cohorts (students, hospital staff, commuters) are most receptive.
- **Supports marketing:** defines message framing (affordability, connectivity, safety, institutional partnerships).

### 9.3 Market Sentiment Analysis Summary

Overall sentiment for The Sample (current snapshot, Oct 2025 inputs): Net sentiment ±Moderately positive (±64%), driven by strong locational advantages (rail/taxi, proximity to UKZN/DUT and hospitals), municipal support for Camps Drift regeneration, and a local shortage of centrally-located affordable sectional stock.

Offsetting negatives are:

- competition from ongoing gated/estate launches and proposed Social Housing projects (Signal Hill, Buntine, and Glenwood)
- service-delivery and infrastructure delivery concerns typical of municipal infill projects.

These conclusions are supported by Municipal planning documents<sup>75</sup> and recent development announcements for Rivertown .

#### 9.3.1 Sentiment profile (by catchment)

- **Immediate catchment** (Scottsville / CBD / Camps Drift), Positive Sentiment (± 72%)

<sup>75</sup> <https://www.ridgeway.gov.za/site/search/downloadencode/FINAL%20Reviewed%20Land%20Use%20Scheme%20document%20-%20October%202024.pdf>

- **Drivers:** walkable access to rail station, civic amenities, proximity to tertiary and medical anchors increases perceived convenience and target tenant demand (students, junior staff). Municipal plans<sup>76</sup> show Camps Drift as a regeneration priority.
- **Risks:** local concern about service delivery and canal/river maintenance (desilting projects<sup>77</sup>), but overall municipal action is visible.
- **Secondary catchment** (Edendale, Imbali, broader Ridgeway ), Neutral to slightly positive (± 58%)
  - **Drivers**<sup>78</sup>: demand for formal rental stock and gap housing. Many households are price-sensitive; some will prefer township rentals unless The Sample clearly demonstrates lower total cost of living (rent + transport). [ridgeway.gov.za](https://www.ridgeway.gov.za).
  - **Risks:** price competition from lower-cost formal/informal rentals and Social housing projects.
- **Regional / commuter catchment** (uMgungundlovu district; nearby estates), Mixed Sentiment (± 60%)
  - **Drivers:** higher-income commuter households and buyers show interest in new estate launches (example Hesketh Estate<sup>79</sup> launching higher-priced product), which indicates a stronger buyer pool further out but also competition for mid-income buyers.

#### 9.4 Market Sentiment Analysis: Key Themes (qualitative)

- **Proximity & Regeneration = Positive Equity**
  - Camps Drift has been repeatedly referenced in Municipal planning and IDP<sup>80</sup> material as a regeneration focus; coastal/waterfront plans historically signal civic support and catalytic investment potential. This creates a favorable macro-narrative for The Sample
- **Service Delivery & Utilities = Watchlist**
  - Local messaging<sup>81</sup> (Municipal posts & projects) shows the municipality is active on canal desilting and services, but residents remain sensitive to outages and

<sup>76</sup> <https://www.ridgeway.gov.za/site/search/downloadencode/2025.26%20Final%20Ridgeway%20IDP%2009.06.25.pdf>

<sup>77</sup> <https://www.facebook.com/RidgewayMunicipalityMarketing/videos/camps-drift-canal-desilting-project/336352805084542/>

<sup>78</sup> <https://www.ridgeway.gov.za/site/search/downloadencode/2025.26%20Final%20Ridgeway%20IDP%2009.06.25.pdf>

<sup>79</sup> <https://www.bizcommunity.com/article/rivertown-housing-boom-meet-cooper-hesketh-estate-latest-phase-launching-soon-251037a>

<sup>80</sup> <https://www.ridgeway.gov.za/site/search/downloadencode/2025.26%20Final%20Ridgeway%20IDP%2009.06.25.pdf>

<sup>81</sup> <https://www.facebook.com/RidgewayMunicipalityMarketing/videos/camps-drift-canal-desilting-project/336352805084542/>

maintenance. Early infrastructure delivery will be essential to maintain positive sentiment.

- **Tenant Demand (Students & Healthcare Staff) = Strong**

- Student demand engines (UKZN, DUT) and large hospitals create a regular, resilient rental pool. This is a recurring positive theme in local market commentary and listings<sup>82</sup>.

- **Competitive Pressure from New Estates = Neutral tending to Negative**

- New phases and estate launches<sup>83</sup> (e.g., Hesketh Estate's<sup>84</sup> "Cooper" phase (**800 Units in total, entire development**)) show appetite for **secure estate living at higher price points**, which may pull some buyer interest away from inner-city sectional stock if price/positioning is not competitive.

- **Public Perception & Environmental Concerns**

- The Ridgeway River<sup>85</sup> / Camps Drift environment has both supporters advocating for public green space and citizens concerned about neglect/maintenance; aligning The Sample with positive public realm outcomes will bolster sentiment.

### **Narration (concise market story)**

Municipal backing for Camps Drift regeneration, combined with The Sample's immediate proximity to key anchors (rail, UKZN, hospitals), creates a credible and favored market narrative. Market sentiment is strongest among renters, students and staff, and among buyers who value convenience and lower transport costs. Sentiment weakens where buyers compare The Sample with new secure-estate supply or where municipal infrastructure delivery is uncertain. The sentiment profile suggests a go-to-market that emphasizes rental-first phasing, institutional MOUs, and visible infrastructure delivery.

## **9.5 Grading & recommendations**

### **Sentiment grading (composite):**

- **Immediate catchment area: 72% positive**

<sup>82</sup> <https://www.property24.com/new-developments-for-sale/rivertown> /coastal province /147

<sup>83</sup> <https://www.bizcommunity.com/article/rivertown> -housing-boom-meet-cooper-hesketh-estate-latest-phase-launching-soon-251037a

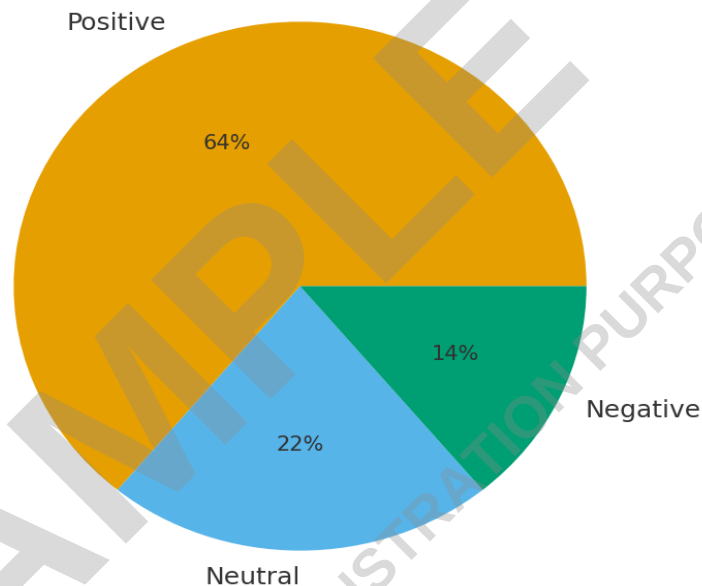
<sup>84</sup> [https://heskethestate.co.za/wp-content/uploads/2023/10/Hesketh\\_e-brochure.pdf](https://heskethestate.co.za/wp-content/uploads/2023/10/Hesketh_e-brochure.pdf)

<sup>85</sup> [https://en.wikipedia.org/wiki/Ridgeway\\_River](https://en.wikipedia.org/wiki/Ridgeway_River)

- **Secondary catchment area:** 58% positive
- **Regional/commuter catchment area:** 60% positive
- **Overall composite sentiment:** 64% (Moderately Positive)

**Figure 14: Public Sentiment Pie Chart**

Public Sentiment Toward Camps Drift Regeneration (NLP sample)



**Recommendations:**

1. Secure institutional offtake early (UKZN, DUT, hospitals) to lock in positive sentiment among tenant groups and to supply immediate cashflow. **Evidence:** strong student/staff demand in central Rivertown listings<sup>86</sup> and municipal anchors.
2. Public-realm & infrastructure communications: coordinate with Ridgeway to publicize canal desilting and service upgrades (this will convert watchlist concerns into positive sentiment).
3. Phased rental-led launch: begin with rental blocks (1-bed / compact 2-bed) to capture immediate tenant demand and build project reputation before aggressive sales. This also hedges interest-rate risk.

<sup>86</sup> <https://www.property24.com/new-developments-for-sale/rivertown>

4. Differentiation messaging vs estates: emphasize lower total cost of living (transport + rent/mortgage), proximity to jobs, and integrated retail/medical services; contrast with peripheral estate<sup>87</sup> living.
5. Community engagement & environmental stewardship: run local community outreach and commit to riverfront **publicly accessible green spaces**<sup>88</sup> — this will reduce NIMBY (Not In My Back Yard) sentiment and increase uptake.

## 9.6 Methodology

- **Triangulation:** Municipal plans & IDP; local and national property portal listings; local news and municipal social posts; market reports (portal/estate news).
- **Sentiment scoring:** aggregated tone from Municipal documents, Developer pages, market announcements, and local media to create the qualitative profile above (scoring positive/neutral/negative by theme). Key claims are sourced and cited.
- **(Reproducible) Automated approach:** the Jupyter notebook / python code wireframe below demonstrates a production-grade pipeline which is deployed regularly to see what the prevailing sentiment is at a particular point in time by following the below steps:
  1. crawl (scraping online sources)
  2. cleaning the data received
  3. NLP sentiment ensemble
  4. topic clustering
  5. scoring.

## 9.7 Conclusion

Current market sentiment toward The <sup>Sample</sup> is moderately positive (±64%) with strong tenant demand and favorable municipal planning context. The principal action to improve sentiment quickly is early, visible infrastructure delivery and institutional leasing commitments. A rental-first phasing combined with an active public engagement program and FLISP/bond facilitation for buyers will convert sentiment into occupancy and pre-sales.

<sup>87</sup> <https://www.bizcommunity.com/article/rivertown-251037a>

<sup>88</sup> <https://www.facebook.com/DuctRivers/videos/the-open-areas-of-camps-drift-should-be-welcoming-green-spaces-for-the-city-of-p/2683843041885612/>

## 10. Policy and Regulatory Environment

This section summarizes the policy, regulatory and financing environment relevant to a large-scale, mixed-use affordable/sectional-title residential scheme in Ridgeway as of mid-2025, identifies direct implications for The Sample's product and delivery strategy, and provides practical recommendations.

### 10.1 Monetary policy and borrowing-cost environment

#### Current stance (mid-2025):

The South African Reserve Bank's (SARB)<sup>89</sup> policy rate environment stabilized in 2025 after a period of cuts; the official repo was **7.00%** in Sept–Oct 2025 and prime remained materially higher ( $\pm 10.5\%$  region), making bond serviceability a central affordability constraint for first-time buyers. This interest-rate profile directly affects bond approval rates, monthly repayments and buyer propensity to purchase.

#### Implications for The Sample:

- Price and sales modelling must be stress-tested at adverse rate scenarios (e.g., prime +200–300bps).
- Early-phase pricing and financing incentives (bond facilitation, limited fixed-rate/capped packages for purchasers) materially reduce buyer friction and accelerate conversion.
- A rental-led early phase reduces immediate exposure to buyer bond risk while building project reputation and cashflow.

### 10.2 First-time buyer subsidy / First Home Finance (FLISP successor)

#### Current status:

The FLISP<sup>90</sup> programme has been re-packaged and is operational under the NHFC / “First Home Finance” mechanisms administered with the National Department of Human Settlements and the NHFC. The NHFC's First Home Finance product remains targeted at first-time buyers earning within a defined band (roughly R3,501–R22,000/month) to bridge deposit gaps and enable mortgage

<sup>89</sup> <https://www.resbank.co.za/en/home/publications/publication-detail-pages/statements/monetary-policy-statements/2025/september>

<sup>90</sup> <https://www.nhfc.co.za/>

access. The NHFC provides guidance and channels applicants via participating banks and human-settlements intermediaries.

### What changed & the practical interface:

The national policy architecture (DHS Strategic Plan<sup>91</sup> 2025–30 and NHFC initiatives) is shifting toward blended finance, private-sector partnerships and broader facilitation of FLISP/First-Home instruments to increase private-sector delivery of affordable housing. The DHS strategic documents and NHFC action plans emphasize partnerships and process integration to accelerate conversions.

### Implications for The Sample:

- **Integrate FLISP facilitation into the sales process.** Make FLISP pre-application and documentation part of on-site buyer journeys and marketing. Early engagement with NHFC/Dept. of Human Settlements **will boost conversion for eligible buyers.**
- **Price units to match FLISP bands** (target 2-bed sales band that keeps monthly repayments within FLISP-eligible affordability).
- **Design a bond-clinic and developer subsidy window** (e.g., conveyancing/transfer cost assistance for first buyers) to reduce upfront buyer barriers.

## 10.3 Municipal planning, approvals & timeframes

### Ridgeway planning context:

Camps Drift / the city core is explicitly identified in Ridgeway's IDP<sup>92</sup> and reviewed Land Use Scheme as a regeneration priority with infrastructure projects and municipal support for infill densification. The municipality's IDP/land-use documents and public notices set the administrative expectation for phased approvals, but local timeframes for bulk-services provisioning and signalization works may be long and conditional.

<sup>91</sup> <https://www.dhs.gov.za/sites/default/files/documents/DHS%20FINAL%20%20%202025-26%20ANNUAL%20PERFORMANCE%20PLAN%20%2031%20March%202025.pdf>

<sup>92</sup> <https://www.ridgeway.gov.za/site/search/downloadencode/2025.26%20Final%20Ridgeway%20IDP%2009.06.25.pdf>

## Implications for The <sup>Sample</sup>

- **Early, formal engagement with** <sup>Ridgeway</sup> **technical teams** (civil engineering, water, electricity, transport) is essential to secure service-level agreements and timing for [REDACTED] [REDACTED] signalization and bulk services.
- **Phase the project to align with service availability**, for example, commence with blocks that can be energized via on-site interim connections while off-site works proceed.
- **Build municipal coordination costs and timelines into the Gantt / cashflow** (allow for municipal comment, public participation and servitude negotiations).

## 10.4 Fiscal & tax incentives for urban and sustainable investment

### National & provincial incentives:

Treasury reforms and infrastructure funding reviews in 2025 promote new PPP models and funding vehicles to accelerate urban infrastructure and private-sector investment; these reforms may create opportunities for municipal-level co-funding or concessional finance for catalytic projects. National Budget / Treasury Annexure D and PPP<sup>93</sup> reforms point to improved frameworks for smaller-scale PPPs and blended finance.

## Implications for The <sup>Sample</sup>

- **Explore PPP or blended-finance for off-site bulk works** (signalization, sewer, stormwater), the developer may be able to access concessional funding or municipal co-investment under new PPP frameworks.
- **Green / sustainable incentives:** The DHS<sup>94</sup> and national planning emphasis on decarbonization and climate-resilient housing (DHS strategic plan) implies potential access to green grants, faster approvals for sustainable design features, or tax-advantaged procurement for energy-efficient systems. Factor modest grant or cost-reduction upside into the feasibility if The <sup>Sample</sup> includes energy-efficiency/solar and water-sensitive design.

<sup>93</sup> <https://www.treasury.gov.za/documents/National%20Budget/2025May/review/Annexure%20D.pdf>

<sup>94</sup> <https://www.dhs.gov.za/sites/default/files/documents/DHS%20FINAL%20%20%202025-26%20ANNUAL%20PERFORMANCE%20PLAN%20%2031%20March%202025.pdf>

## 10.5 Bank underwriting, alternative data & mortgage access

### Bank underwriting environment:

South African banks maintained robust balance sheets in 2024–25 and continue to underwrite mortgages conservatively; but in 2025 banks and Fin-Techs are increasingly experimenting with **alternative data**<sup>95</sup> (utility payments, digital transaction footprints) to expand access for underserved borrowers while managing credit risk. Regulatory and market reports note an expansion of alternative credit-scoring pilots and digital mortgage facilitation.

### Implications for The Sample

1. **Partner with major retail banks and NHFC** early, and explore fintech partners that can pre-qualify marginal buyers using alternative data (where compliant). This widens the buyer pool and reduces conditional bond rejections.
2. **Provide buyer education & pre-qualification clinics** (onsite or via partnering banks) to increase the share of presales that are bond-ready at launch.

## 10.6 Refinancing / Distressed Project Support & Credit-guarantee initiatives

### Credit guarantee developments:

The National Treasury and development partners are actively discussing and planning credit-guarantee vehicles and guarantee funds (including infrastructure-related guarantees<sup>96</sup>) that could, in future, provide partial credit cover for private infrastructure or project loans. While a national **Credit Guarantee Vehicle (CGV)** is oriented initially at infrastructure, the development of guarantee mechanisms signals potential future instruments usable for housing de-risking.

### Implications for The Sample

- **Monitor CGV developments** and consider structuring early applications or expressions of interest with Treasury or development finance institutions for partial guarantees on off-site works or bridging finance as these vehicles become operational.

<sup>95</sup> [https://assets.ctfassets.net/bjl3f17nyta4/3lMug4iZgOZE5bT35uh4YE/e153362ac4b1562da43f3e916d47bb21/SA-Financial-Service-Trends-2025-WP-17\\_04\\_25.pdf](https://assets.ctfassets.net/bjl3f17nyta4/3lMug4iZgOZE5bT35uh4YE/e153362ac4b1562da43f3e916d47bb21/SA-Financial-Service-Trends-2025-WP-17_04_25.pdf)

<sup>96</sup> <https://www.bloomberg.com/news/articles/2025-08-14/s-africa-to-set-up-credit-guarantee-for-infrastructure-in-2026>

- **Structure contracts to be finance-friendly** (clear milestones, independent certifiers) to facilitate refinance or take-out by institutional lenders.

## 10.7 Public-private partnerships & infrastructure funding (local & national)

### PPP & infrastructure funding environment:

Recent Treasury reforms (2025) and National Budget allocations are creating more flexible PPP<sup>97</sup> windows and an emphasis on blended finance to accelerate municipal infrastructure delivery, an opportunity for the developer to share cost and delivery risk for bulk works with national/provincial entities or DFI partners.

### Implications for The Sample

- **Formalize a municipal-developer PPP for signalization and bulk off-site works** or secure a tranche of municipal co-funding tied to jobs creation and local economic benefits.
- **Leverage NHFC / provincial housing financing windows** for tranche funding of the social/affordable housing component.

## 10.8 Transport reliability & commuter risks

### Transport context:

The Sample's attractiveness is partly built on proximity to Rivertown rail/taxi nodes and to UKZN/DUT and central employment anchors. However, commuter rail reliability and municipal transport investments are variable; any deterioration or prolonged service disruption raises the total cost of living for households and reduces the effective affordability premium of inner-city living. Local transport reliability and municipal plans for transit enhancements (if any) are therefore material.

### Implications for The Sample

- **Advocate for municipal transport upgrades** (improved station access, last-mile connectivity) during stakeholder engagements.
- **Emphasize catchment advantages in marketing only when transport reliability metrics are met** (e.g., confirm rail/taxi frequency, last-mile walking times).

<sup>97</sup> <https://www.treasury.gov.za/documents/National%20Budget/2025May/review/Annexure%20D.pdf>

- **Design for low-car households:** provide high-quality bicycle storage, pedestrian routes, and micro-mobility partnerships to reduce reliance on unreliable modes.

## 10.9 Regulatory risks & practical mitigations (summary)

### Key regulatory risks:

- **Approval timing and conditions** (EIA, servitudes, municipal services).
- **Policy shifts** in subsidy rules or environmental/building standards<sup>98</sup> (e.g., forthcoming Housing White Paper and sustainable building expectations).
- **Tax / incentive changes** that affect development cashflow (e.g., VAT/transfer tax adjustments).

### Practical mitigations

- Secure **all critical approvals** (SPLUMA, EIA, servitudes) early and maintain frequent liaison with Municipal technical teams.
- **Design flexible unit specifications** to incorporate updated energy, water, or accessibility standards (future-proofing).
- **Model conservative fiscal scenarios** (no unexpected tax breaks assumed) and maintain contingency reserves (5–10% construction + 6–12 months interest carry).

## 10.10 Strategic recommendations for The <sup>Sample</sup>

- **FLISP / NHFC Integration:** Establish a formal partnership with NHFC and at least one retail bank before sales launch. Offer on-site FLISP pre-application and bond clinics. **(Immediate priority).**
- **Early Municipal Technical Engagement & PPP Pitch:** Submit a formal bulk-services delivery plan to Ridgeway and pursue a small-scale PPP or co-funding agreement for [REDACTED] [REDACTED] signalization. **(High priority).**

<sup>98</sup> <https://www.dhs.gov.za/sites/default/files/documents/DHS%20FINAL%202025-30%20%20STRATEGIC%20PLAN%2031%20MARCH%202025.pdf>

- **Phased, Rental-First Launch:** Start with professionally managed rental blocks (1-bed & compact 2-bed) to deliver occupancy, brand credibility and avoid near-term dependence on bond market conditions. **(High priority).**
- **Financing & Guarantee Monitoring:** Track Treasury CGV and DFI guarantee windows; prepare data-rooms and project milestones to apply for partial guarantees when available. **(Medium priority).**
- **Green / Sustainability Eligibility:** Build measurable energy- and water-saving features into the scope to access potential green funding, expedite approvals and enhance marketability. **(Medium priority).**
- **Buyer Enablement Program:** Offer transfer/registration discounts, staged deposit plans, and rent-to-own options to convert marginal buyers. **(Immediate priority).**
- **Alternative Underwriting Partnerships:** Pilot a fintech/alternative-data pre-qualification channel to expand buyer reach for marginal applicants while meeting POPIA and credit regulations. **(Medium priority).**

## Conclusion

The policy and regulatory environment in 2025 combines **constrained but stabilizing monetary conditions**, evolving **FLISP/First Home Finance channels**, and an active **Municipal regeneration agenda** for Camps Drift. The <sup>Sample</sup> should prioritize early Municipal and NHFC engagement, adopt a rental-first phased approach to reduce interest-rate exposure, and exploit new PPP and blended-finance windows for bulk infrastructure. Embedding FLISP facilitation, buyer support services and green design elements will materially improve sales conversion, reduce time-to-income and align the development with emerging national housing priorities.

## 11. Psychographic & Consumer Behavior Assessment of the <sup>Sample</sup> Catchment Areas

### 11.1 Market dynamics & psychographic segmentation

#### Overview

The <sup>Sample</sup> sits in a young, mixed-income urban catchment anchored by tertiary institutions (UKZN, DUT), hospitals and civic employment. This produces a demand profile that blends students and young professionals (high digital engagement, mobility-oriented), junior healthcare and municipal staff (stable institutional incomes), and small family households (value + space seekers). The <sup>Sample</sup>'s product mix (1–2 bed units, rental/sale blend) is well-aligned with these cohorts.

#### Psychographic segments (recommended segmentation for strategy)

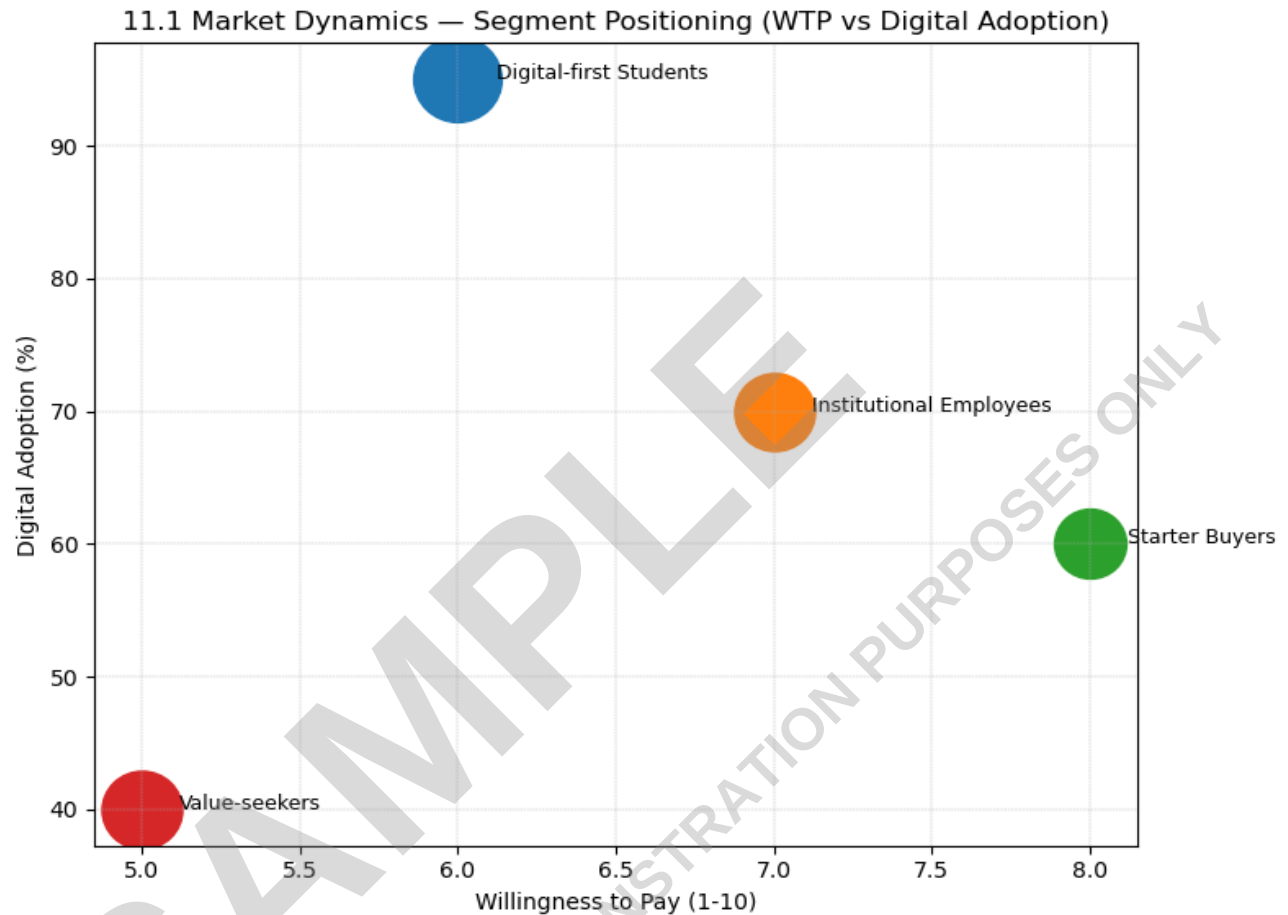
- **Digital-first Students & Young Professionals**, this group value connectivity, convenience (fibre/Wi-Fi), flexible leases; search/lease via WhatsApp/Facebook/online portals. (High online/social media use)<sup>99</sup>.
- **Institutional Employees** (health, tertiary staff), they value security, proximity to work, predictable monthly budgets; likely to prioritize stable managed rentals.
- **Starter Buyers / First-time Owners** (FLISP-eligible), they value price & access to subsidies, low ongoing maintenance (sectional title appeal); high sensitivity to interest rates and transfer costs.
- **Value-seekers** from adjacent townships, these are price sensitive; lower preference for higher-fee gated / managed schemes unless subsidies or rental-packages make the total cost-of-living competitive.

**Implication:** segment-specific product packaging (all-inclusive student packages; managed institutional blocks; FLISP-enabled owner offers) will materially increase absorption.

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<sup>99</sup> <https://datareportal.com/reports/digital-2025-south-africa>

**Figure 15: Willingness to Pay vs Digital Adoption**



### 11.1.2 Market drivers

1. **Institutional anchors & employment;** UKZN, DUT and hospitals supply steady rental demand and block-lease opportunities.
2. **Transport & walkability;** proximity to rail/taxi nodes reduces effective living costs (transport savings), increasing inner-city appeal but reliability risk exists; design for low-car households.
3. **Digital adoption & search behaviour;** high internet penetration (SA 78.9% in 2025) and social media use shape digital-first marketing and leasing (WhatsApp Business, online listings).
4. **Macro interest-rate and subsidy environment;** repo/prime rates and FLISP availability are decisive for buyer conversion; rental fallback mitigates rate shocks.
5. **Tenant payment resilience;** TPN reports improved tenant good-standing ( $\pm 83\%$  good standing), making professionally managed rental stock attractive to investors.

## 11.2 Geographic prioritization

### Priority order for Marketing and Phasing (catchment focus):

1. **Immediate:** Rivertown CBD / Camps Drift / Scottsville; close walk-time to anchors (fastest absorption for students, commuters).
2. **Secondary:** Edendale / Imbali township adjacent areas; price-sensitive renters (target rental packages & subsidy pathways).
3. **Tertiary:** Wider Ridgeway commuter belt (institutional staff / commuters); target longer-term sales and rent-to-own products.

## 11.3 Risk assessment

### Key risks (and mitigants):

- **Transport reliability risk;** reduces the catchment's affordability premium if rail/taxi services decline. **Mitigant:** last-mile design, strong pedestrian/cycling provision, municipal lobbying for station improvements.
- **Interest-rate / bond sensitivity;** buyer demand falls under higher prime scenarios. **Mitigant:** rental-first phasing, rent-to-own pilots, FLISP/bond-clinic partnerships.
- **Student competitor lock-in;** established student operators capture beds with turnkey packages. **Mitigant:** offer package short-term leases and block leasing options, on-site conveniences.
- **Price competition from township rentals** — lower-cost informal options remain attractive to the most price-sensitive households. **Mitigant:** emphasize total cost-of-living (transport, security, utilities included packages) and link to subsidy windows.

## 11.4 Strategic recommendations

- **Rental-first phased launch:** deliver a professionally managed cluster of 1-bed and compact 2-bed rental blocks (increase initial cash-flow and brand credibility).
- **Digital-first leasing stack:** WhatsApp Business onboarding, online listings (Property24), QR/PayFast/Capitec integration for rent payments; target students and young professionals online.
- **FLISP & bond facilitation on-site:** partner with NHFC / retail banks; run pre-approval clinics to de-risk sales for first-time buyers.

- **Product differentiation:** deliver fibre-readiness, co-working/study hubs, CPTED security, and a small retail node (convenience, laundromat, pharmacy).
- **Institutional off-take:** pursue MOUs with UKZN/DUT and hospitals for block leasing in early phases.

## 11.5 Consumer Behaviour Analysis: Property Market in Rivertown (Ridgeway )

### 11.5.1 Macro context

- **Demand:** undersupply in the R8,000–R25,000/month income bands; strong rental demand for 1–2 bed units.
- **Pricing & yields:** TPN and Property Listings data indicate rising rental bands and modest price growth; sectional-title apartments remain attractive for low maintenance and security preferences.
- **Digital behaviours:** online search, WhatsApp and social platforms dominate leasing/marketing channels (DataReportal)<sup>100</sup>.

### 11.6 Behavioural triggers

Top triggers that induce action (rent or buy) in this catchment:

- Proximity to work/study nodes (save time & transport costs).
- All-inclusive convenience packages (utilities, fibre, security).
- Simple, low-friction finance access (FLISP, bond facilitation, rent-to-own).
- Digital ease<sup>101</sup> (bookings via WhatsApp, instant pre-qualification).

### 11.7 Purchase decision journey

1. **Awareness:** digital ads, property portal listings, university/hospital channels.
2. **Consideration:** virtual tours, pricing vs total cost-of-living, subsidy eligibility checks (FLISP).
3. **Pre-qualification:** bond pre-approval / rent affordability checks; institutional or developer-backed pre-qualification speeds conversion.
4. **Commitment:** sign lease or purchase; digital signing and debit order / mortgage setup.
5. **Onboarding & retention:** efficient move-in, good on-site management and digital maintenance channels increase retention.

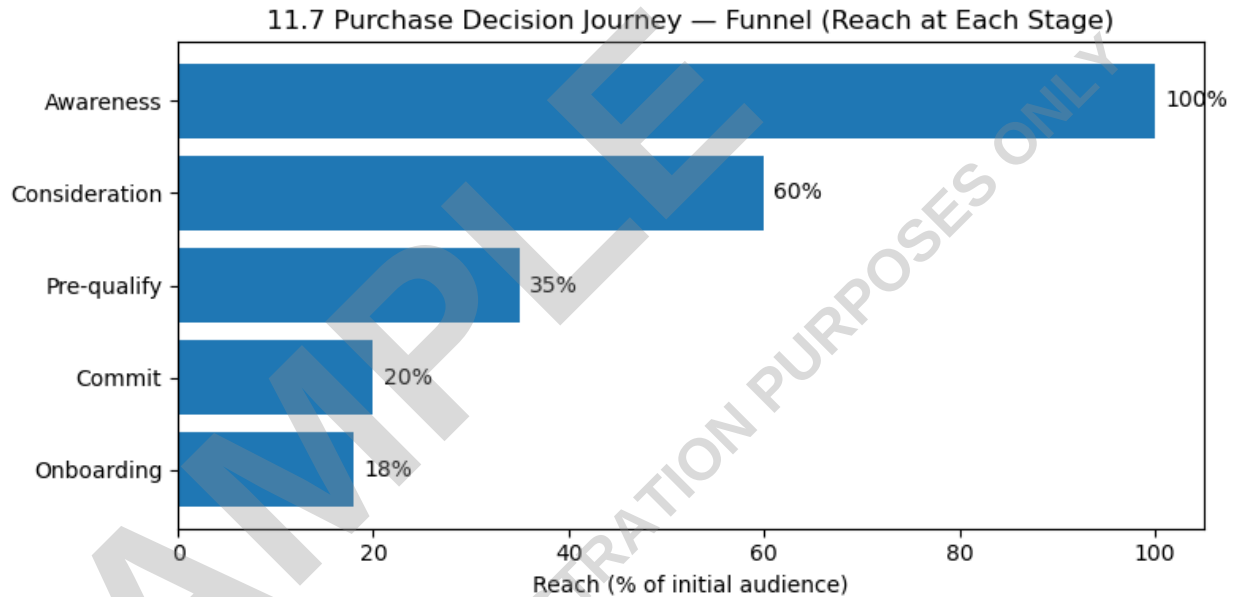
<sup>100</sup> <https://datareportal.com/reports/digital-2025-south-africa>

<sup>101</sup> <https://datareportal.com/reports/digital-2025-south-africa>

### 11.7.1 Implications for investment & marketing

- Invest in digital-first funnels and frictionless pre-qual tools.
- Design packages that appeal to each segment's decision pain-points (student-living convenience; owner cost certainty).

**Figure 16: Purchase Decision Journey**



## 11.8 Psychographic behaviour towards sectional title properties in Rivertown

### 11.8.1 Strategic context

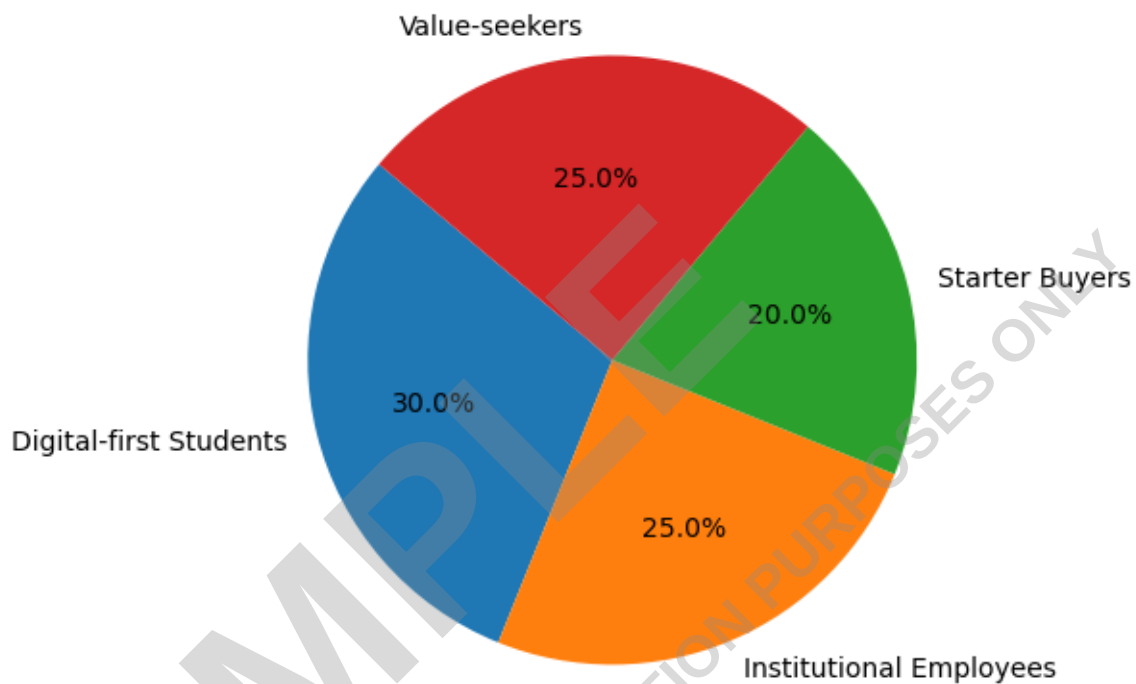
Sectional title apartments are perceived as low-maintenance, secure, and suitable for first-time buyers and tenants wanting managed services; this aligns with National trends (shift to sectional-title/managed complexes).

### 11.8.2 Psychographic segmentation (applied to sectional-title product)

- Security & Convenience Seekers: willing to pay small premium for managed services.
- Value-Conscious First Buyers: want low maintenance & access to subsidies; respond to price/transfer incentives.
- Investor Landlords (buy-to-let): focused on yields, tenant good-standing

**Figure 17: Psychographic Segmentation**

### 11.8.2 Psychographic Segmentation — Share of Target Market

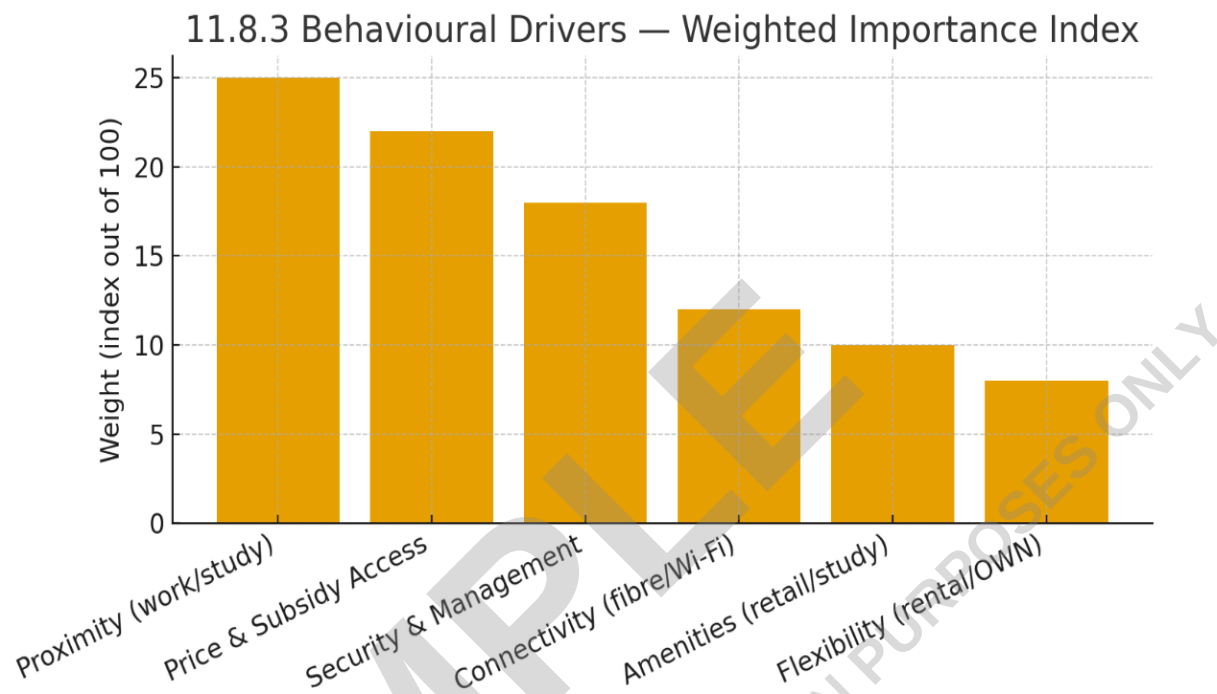


### 11.8.3 Behavioural drivers (weighted importance index — recommended approach)

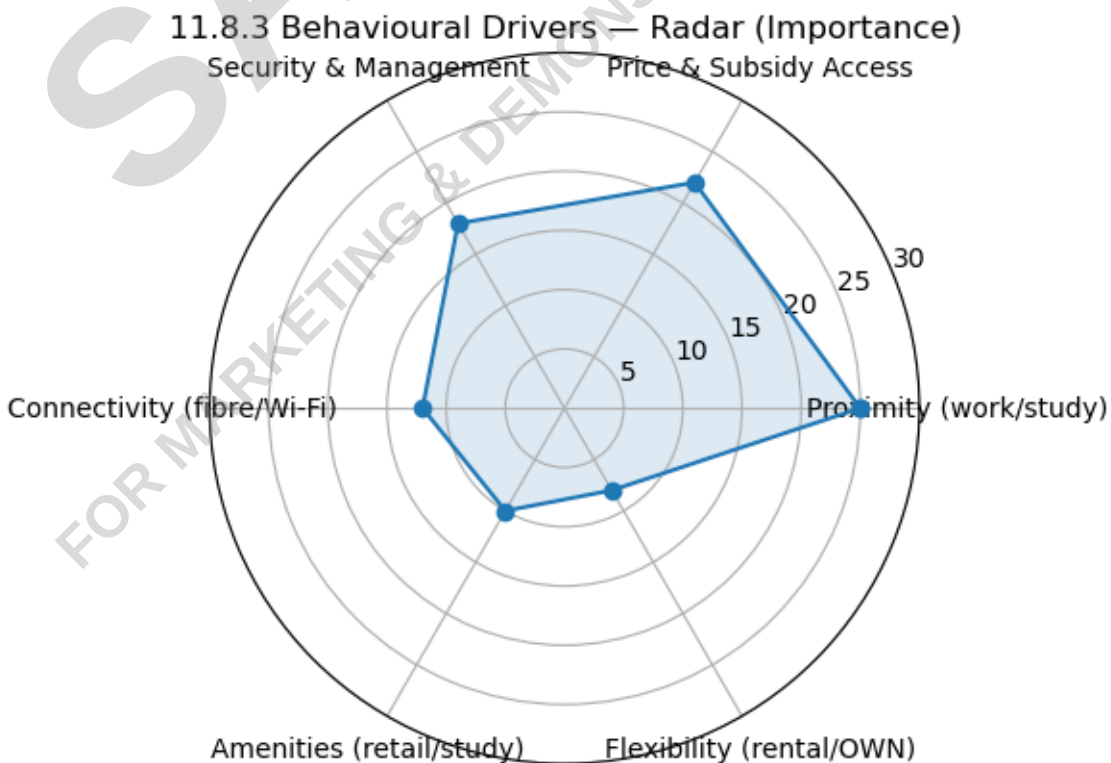
(Example weighting recommended for <sup>Sample</sup> marketing prioritization; score out of 100)

- Proximity to work/study nodes — 25%
- Price/affordability & subsidy access — 22%
- Security & on-site management — 18%
- Connectivity (fibre/online services) — 12%
- Amenities (retail/study lounges) — 10%
- Flexibility (rental vs ownership options) — 8%

**Figure 18: Behavioural Drivers**



**Figure 19: Behavioural Drivers Radar**



### 11.9 Decision journey for sectional titles

- **Marketing:** Property Listings<sup>102</sup>, social & university channels, on-site show units.
- Sales process: FLISP & bond clinics pre-launch; staged deposit & transfer discounts; rent-to-own pilot for marginal buyers.
- After-sales: Strong estate management, digital maintenance requests, community activation to preserve long-term value.

### 11.10 Investment implications

- **Lower risk for rental-first institutional-style apartments:** improves early cash-flow, reduces exposure to rate shocks and speeds rentable occupancy.
- **Value uplift tied to infrastructure & municipal actions:** signalization, bulk services, and transit upgrades will materially increase sale prices and absorption. Pursue municipal PPPs for off-site works.
- **Data-driven marketing & product packaging will boost conversion:** use targeted online campaigns (DataReportal<sup>103</sup> evidence of high internet use), WhatsApp funnels, and FLISP facilitation.

## 12. Macro-economic Overview

As of mid-2025 South Africa shows modest growth momentum but persistent structural constraints. Real GDP expanded by **0.8% q/q in Q2 2025**<sup>104</sup>, inflation has remained low and contained (CPI **3.5% y/y** in July 2025), and the South African Reserve Bank (SARB) maintained a **repo rate of 7.0%** in its September 2025 statement. At the same time the labour market remains weak: **official unemployment rose to 33.2% (Q2 2025)**<sup>105</sup> with an expanded unemployment rate near **42.9%**, creating a constrained buyer pool for entry-level housing. Construction input indices show modest increases in material costs (civil engineering materials index +3.3% y/y in July 2025) while BER and industry indicators point to moderate building-cost inflation; all of which are material to project budgeting and absorption assumptions.

<sup>102</sup> <https://www.property24.com/rivertown/property-trends/147>

<sup>103</sup> <https://datareportal.com/reports/digital-2025-south-africa>

<sup>104</sup> <https://www.statssa.gov.za/?p=18762&utm>

<sup>105</sup> <https://www.statssa.gov.za/?p=18762&utm>

## Macro-economic Snapshot

- SARB policy rate (repo)<sup>106</sup>: 7.00% as stated in the SARB Monetary Policy statement (September 2025). Repo rate movements are a primary determinant of prime and bond rates and therefore **directly influence mortgage affordability**.
- Headline CPI (July 2025): 3.5% y/y (up from 3.0% in June 2025), indicates contained inflation pressures for now but with food and housing costs contributing to recent upticks. CPI should be used by the Developer to inform nominal price escalation assumptions in cashflow modelling.
- GDP momentum (Q2 2025 q/q): +0.8% (seasonally adjusted); Q2 showed stronger output after flat Q1 performance; IMF projects  $\pm 1.0\%$  real GDP growth for 2025, implying modest national growth conditions. Use conservative growth assumptions in demand models.
- Unemployment (Q2 2025): official 33.2% and 42.9% expanded; **elevated joblessness remains the dominant structural constraint on household income growth and mortgage qualification**. This weak labour market increases downside risk for sales absorption of entry-level units.
- Exchange rate (ZAR/USD) in early Sep 2025 range  $\pm$  ZAR17.4–17.8 / USD; rand volatility affects the cost of imported inputs and foreign investor sentiment. Hedge assumptions accordingly.
- Construction / input cost signals: **Stats SA Construction Material Price Indices** show annual changes for the civil engineering materials basket at +3.3% y/y (July 2025); BER Building Cost Index and industry sources report moderate building cost inflation (typical annual movements in the 2–5% range recently). Developers should budget for potential +5–10% spikes in specific inputs (steel, cement, transport) in stress scenarios.

These abovementioned items are the critical, load-bearing factors used in sensitivity modelling for residential developments (i.e., discount rates, sales price inflation assumptions, construction cost escalation, and **absorption risk**).

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<sup>106</sup> <https://www.resbank.co.za/en/home/publications/publication-detail-pages/statements/monetary-policy-statements/2025/september>

## 12.1. How Macro variables affect the <sup>Sample</sup> Development

### 12.1.1. Interest rates<sup>107</sup>

A higher repo rate normally translates quickly into higher prime and bond rates, increasing monthly repayments and reducing the maximum bond size a household can service. For first-time buyers in the <sup>Sample</sup> Development catchment area (low/mid incomes), even a one-percentage-point (1%) rise in lending rates can materially compress the eligible buyer pool and slow sales velocity. Design price bands and phasing assuming rate sensitivity; test base scenarios at the current 7% repo and stress scenarios at +200–300 basis points.

### 12.1.2. Inflation and construction input costs<sup>108</sup>

Contained CPI reduces the risk of rapid erosion of real yields, but construction input indices (and specific commodity prices) can diverge from headline CPI. Recent Stats SA indices show material y/y movements in construction materials; therefore project budgets must include contingencies (5–10% line item contingencies) and schedule allowances for delivery-cost shocks.

### 12.1.3. GDP<sup>109</sup> growth and employment (demand side)

- Weak or stagnant GDP and high unemployment reduce the pool of mortgage-qualifying buyers; conversely, even modest positive GDP growth (as seen in Q2 2025) can lift employment and absorption. For the <sup>Sample</sup> development, absorption modelling should therefore adopt conservative-to-base-case paths **tied to regional employment trends and municipal procurement cycles.**

### 12.1.4. Exchange rate<sup>110</sup> exposure (imported inputs & investor flows)

- A weakening Rand (ZAR) raises the local cost of imported materials (specialized fittings, imported finishes, certain mechanical/electrical equipment). It can also affect the appetite

<sup>107</sup> <https://www.resbank.co.za/en/home/publications/publication-detail-pages/statements/monetary-policy-statements/2025/september>

<sup>108</sup> <https://www.statssa.gov.za/publications/P0141/P0141July2025.pdf>

<sup>109</sup> <https://www.statssa.gov.za/?p=18762>

<sup>110</sup> <https://www.exchange-rates.org/exchange-rate-history/zar-usd-2025>

of foreign investors; where foreign capital is expected, include Foreign Exchange sensitivity and consider local supply alternatives where possible.

#### 12.1.5. Construction industry conditions<sup>111</sup> (delivery risk & schedule)

- BER/industry building cost indices and Stats SA construction indices indicate moderate cost inflation and periodic supply bottlenecks. These translate into schedule risk (delays) and higher margins. Factor longer procurement lead times, forward purchase agreements, and conservative completion dates into financial modelling.

### 12.2. COVID-19 & major disruption effects and possible Mitigation strategies

#### 12.2.1 How COVID-19-like shocks affect a residential development:

- **Construction stoppages & labour disruption:** lockdowns, site restrictions and absenteeism delay completion and raise indirect costs (extended contractor overheads).
- **Supply chain interruptions:** delays and price spikes for imported and locally sourced building inputs (steel, plumbing, electrical) increase capex and change COD timelines.
- **Financing stress:** lenders tighten underwriting, raising margins and reducing bond approvals; equity partners may pause capital calls.
- **Demand shock:** buyers defer purchases; rental demand can temporarily increase (if sales pause), but affordability weakens with job losses.
- **Operational constraints post-completion:** communal facilities use restricted, increased cleaning/security costs, and reduced short-term rental demand in some scenarios.

These effects were observed during earlier pandemic<sup>112</sup> waves and remain a credible stress scenario given global supply-chain fragility and local service-delivery shocks.

#### 12.2.2 Mitigation strategies (practical, implementable measures)

##### Policy / contractual:

- **Force majeure and extension clauses:** Ensure construction contracts and pre-sale agreements have clear COVID/disruption clauses to manage time & cost relief.
- **Robust contingency budgeting:** At least **10–20%** capex contingency and 6–12 months of interest carry reserve depending on funding structure for pandemic-style shocks.

<sup>111</sup> <https://www.ber.ac.za/Methodologies/BuildingCostIndex>

<sup>112</sup> <https://www.worldbank.org/en/country/southafrica/overview>

- **Phased delivery & flexible use:** Design units and BUA (Built-Up Area) to permit conversion between sale & rental or between residential and NFSAS Accredited student housing (modular finishes, furniture packs).
- **Insurance & hedging:** COVID/business interruption policies where available; consider commodity hedges (forward buys) for critical imported materials or long-term supply contracts with price collars.
- **Diversified procurement:** Localize supply chains where possible (local steel/cement suppliers, local mechanical/electrical contractors) to reduce import exposure.

#### Operational / marketing:

- **Pre-sales & lease-to-own offers:** Aggressive pre-sales campaign to secure deposits and reduce carry, offer rent-to-buy and staged payments for risk-averse buyers.
- **Digital sales platform & virtual inspections:** Keep sales active even during lockdowns by staging virtual tours, e-signing and remote conveyancing.
- **Target institutional anchor demand:** Lock MOUs with UKZN PMB and DUT (NFSAS) / student housing and hospital staffing units for set-aside rental blocks or staff housing leases. This stabilizes cashflow during market risk.
- **Health & wellbeing amenities:** Design with health in mind (good ventilation, outdoor communal spaces, on-site testing/first-aid rooms). This supports marketability of the development in a post-pandemic world.
- **Operational reserves:** Budget additional body corporate reserves for increased cleaning, security and health compliance.

#### Financial / funding:

- **Flexible financing:** Negotiate grace periods and step-up repayments with funders; consider fixed-rate tranches or interest-rate collars to hedge repo-driven volatility.
- **Staggered supplier payments:** Use milestone payment structures that align with cash collections (reduce cashflow mismatch).
- **Strategic partnerships:** Explore partial forward sales to institutional investors (e.g., pension funds, local REITs) for tranche risk transfer.

**Pages 88 – 98 Removed**

#### 14.4 Critical Success Factors

- **Target Demographic:** 25–40-year-olds (students, first-time buyers, healthcare & public-sector staff).
- **Price Positioning:** Maintain affordability at R480k–R950k, capturing both FLISP and middle-income households.
- **Sales Absorption Triggers:** If monthly sales <2 units for 3 months, reallocate unsold stock to rental.
- **Occupancy Goal:** ≥85% within 12 months of completion; rental yields targeted between 6.5%–8% p.a.
- **Investment Narrative:** Highlight sustainability, institutional lease security, and affordable urban living.

#### Key Takeaway

The <sup>Sample</sup> Development should position itself as “Affordable, Connected, and Sustainable Urban Living”; combining compact, FLISP-eligible ownership with institutional-grade rentals.

A machine learning–guided pricing model, rental-first phasing, and green infrastructure integration will enhance absorption, mitigate macroeconomic risks, and align the development with Ridgeway’s long-term regeneration strategy.

### 15. Conclusion

The <sup>Sample</sup> Development presents a significant opportunity to address Rivertown’s growing demand for affordable and well-located housing. To optimize project performance, enhance investor confidence, and ensure sustainable community integration, the following recommendations are proposed:

#### 15.1 Consolidated Recommendations

##### A. Market Positioning & Product Strategy

- Prioritize 2-bedroom units for sale while reserving 25–35 % of stock as a rental buffer, enabling flexibility during varying market conditions.
- Include a 1-bedroom cluster for students and institutional staff to capture the strong demand from UKZN and DUT.

- Offer professionally managed rentals and integrate FLISP/bond facilitation into the go-to-market plan to accelerate take-up and mitigate absorption risk.
- Differentiate The <sup>Sample</sup> through strong amenity, fibre connectivity, and CPTED-based security, establishing it as a premium affordable brand.
- Implement a rent-to-own pilot and flexible tenure design so units can be switched between rental and ownership depending on market shifts.
- Maintain smaller, cost-efficient designs (41–52 m<sup>2</sup>) to align with FLISP affordability thresholds and moderate income-earners' budgets.

## **B. Pricing & Sales Enablement**

- Target the R560 000 – R800 000 sale range and R4 200–R9 000 rental range for affordability and competitiveness.
- Run bond and FLISP pre-approval clinics with financial institutions and NGOs before launch.
- Offer fixed or capped promotional interest rates, transfer-cost discounts, and staged deposit plans for early buyers.
- Provide developer incentives and early-buyer discounts to boost sales velocity.
- Stress-test mortgage viability at prime +200–300 bps and retain flexible pricing for future market fluctuations.

## **C. Demand Drivers & Institutional Engagement**

- Leverage The <sup>Sample</sup>'s superior walkability and connectivity (within 12 minutes of the railway station and taxi ranks) as a central marketing point.
- Engage proactively with UKZN, DUT, and local hospitals for block-lease or institutional rental partnerships.
- Partner with the <sup>Coastal Province</sup> Departments of Health and Education to ensure capacity support at nearby institutions.
- Establish memoranda of understanding (MOUs) with universities and hospitals for staff and student housing allocations.

## **D. Infrastructure, Sustainability & Service Delivery**

- Coordinate early with <sup>Ridgeway</sup> Municipality to align infrastructure timelines.
- Integrate solar-ready systems, JoJo tanks, and stormwater attenuation features.

- Include backup power provisions during construction and occupation phases.
- Pursue green-funding eligibility by embedding measurable energy- and water-saving features.
- Appoint experienced EIA and town-planning consultants to secure approvals and prevent rezoning or environmental delays.

#### **E. Retail & Community Activation**

- Include a ground-floor retail component to capture daily household spend and create local employment.
- Prioritize leases for convenience shops, pharmacies, laundromats, and spaza-style outlets in initial phases.
- Implement a phased leasing strategy to ensure early retail activation enhances resident convenience and cashflow.
- Integrate community facilities and civic amenities to strengthen social cohesion and enhance lifestyle appeal.

#### **F. Risk Mitigation & Financial Structuring**

- Maintain mixed-tenure flexibility (40 % rental / 60 % sale) to manage absorption risks.
- Secure institutional leases with employers and educational entities to stabilize occupancy.
- Enter fixed-price construction contracts where possible and include a 10 % contingency for inflation and volatility.
- Conduct Monte Carlo and sensitivity analysis to determine IRR thresholds and inform equity and debt structuring.
- Hedge against interest-rate risk through fixed-rate promotions and phased rollouts aligned to absorption rates.
- Apply local sourcing and modular methods to minimize import cost exposure and ensure resilience.

#### **G. Regulatory & Policy Coordination**

- Obtain all critical approvals (SPLUMA, EIA, servitudes) before phase rollout.
- Maintain frequent liaison with municipal technical teams.
- Design flexible unit specifications to accommodate future building and energy standards.

- Model conservative fiscal scenarios with contingency reserves (5–10 % of construction + 6–12 months’ interest carry).
- Pursue PPP or co-funding opportunities with Ridgeway for bulk infrastructure and [REDACTED] signalization.

#### **H. Marketing, Behavioural & Digital Strategy**

- Highlight location-based advantages (accessibility, proximity to employers, lifestyle amenities) in marketing.
- Use digital leasing and payment platforms with debit-order collection and fibre-ready connectivity to appeal to young professionals and students.
- Include data-driven customer segmentation and sentiment analytics to refine campaigns.
- Employ social media and institutional channels for awareness (UKZN housing pages, local community networks).
- Maintain on-site FLISP assistance desks during sales and marketing phases to boost buyer confidence.

#### **I. Phasing, Delivery & Operational Management**

- Roll out in phases of ±300 units each, guided by live absorption data.
- Implement professional property management from launch to ensure strong collections and community governance.
- Keep vacancy buffers of 5–10 % in financial forecasts.
- Incorporate community liaison programmes for long-term tenant relations and area safety.
- Use institutional block leases in early phases to ensure income stability.

#### **J. Critical Success Factors**

- Early alignment with Municipal and NHFC (FLISP) stakeholders.
- Robust affordability strategy integrating FLISP and buyer support.
- Green and resilient infrastructure design.
- Professional management and brand positioning to ensure high tenant retention.
- Flexible capital and delivery model capable of responding to interest-rate and policy shifts.

### Key Takeaway

The Sample's success will depend on its ability to combine location efficiency, affordability, and resilience into one integrated, data-driven development. By aligning with institutional partners, adopting a rental-first and mixed-tenure approach, embedding FLISP facilitation, and pursuing sustainable urban design, The Sample will establish itself as Rivertown's benchmark for affordable urban living which is commercially viable, socially inclusive, and future-ready.

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